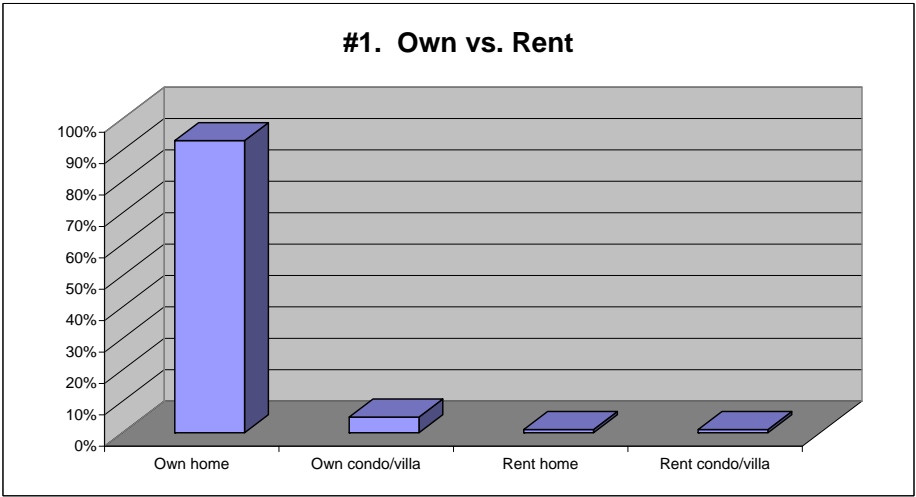




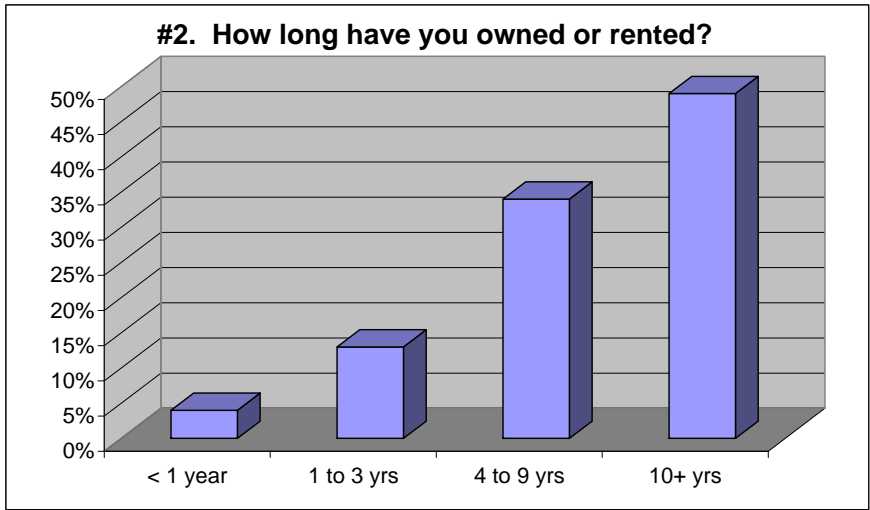
Hilton Head Plantation

2009 Resident Opinion Questionnaire

Survey Results

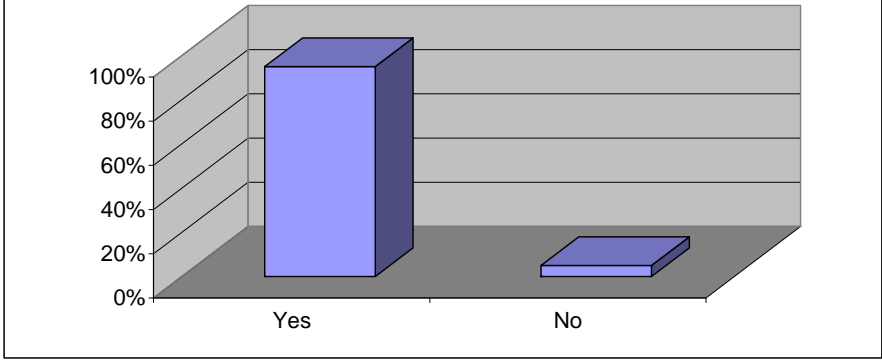


			2006		
Own home	93%	903		98% Own	1016
Own condo/villa	5%	51		<u>2%</u> Rent	<u>16</u>
Rent home	1%	11		100%	1032
Rent condo/villa	<u>1%</u>	<u>4</u>			
	100%	969			



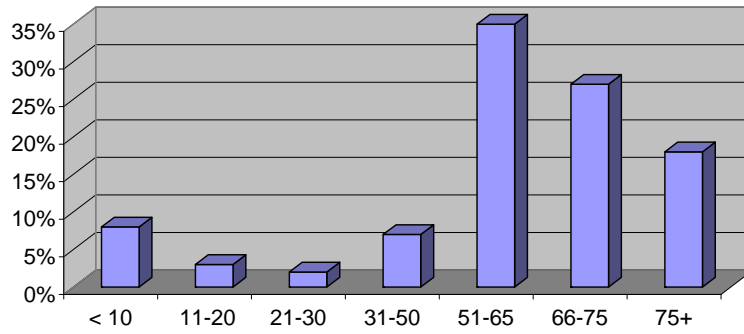
< 1 year	4%	35	2006	5%	52
1 to 3 yrs	13%	126		17%	177
4 to 9 yrs	34%	326		33%	340
10+ yrs	<u>49%</u>	<u>480</u>		<u>45%</u>	<u>464</u>
	100%	967		100%	1033

#3. I anticipate living in HHP for at least the next 5 years.



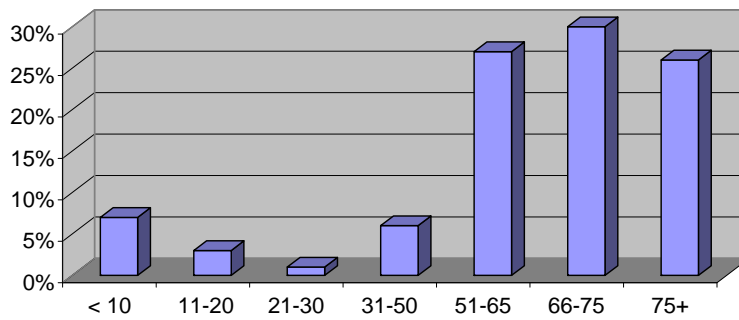
Yes	95%	900	NEW QUESTION
No	<u>5%</u>	<u>47</u>	
	100%	947	

**#4a. Females in Household
by Age Group**



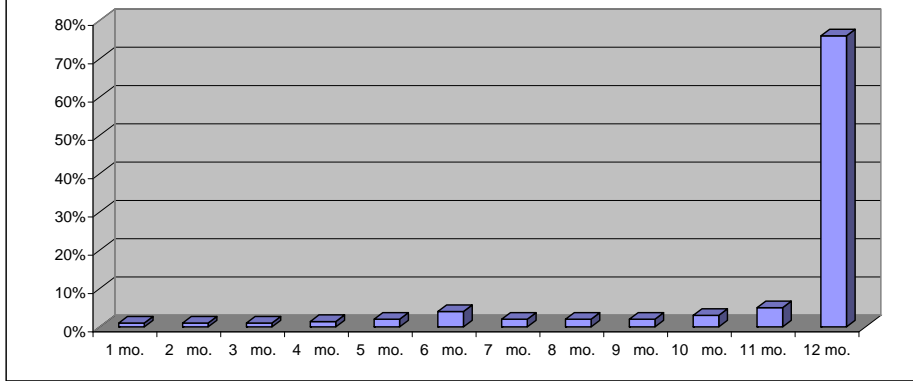
< 10	8%	80	2006	7%	76
11-20	3%	33		4%	49
21-30	2%	16		3%	29
31-50	7%	78		9%	106
51-65	35%	370		36%	418
66-75	27%	288		25%	293
75+	18%	195		16%	184
	100%	1060		100%	1155

**#4b. Males in Household
by Age Group**



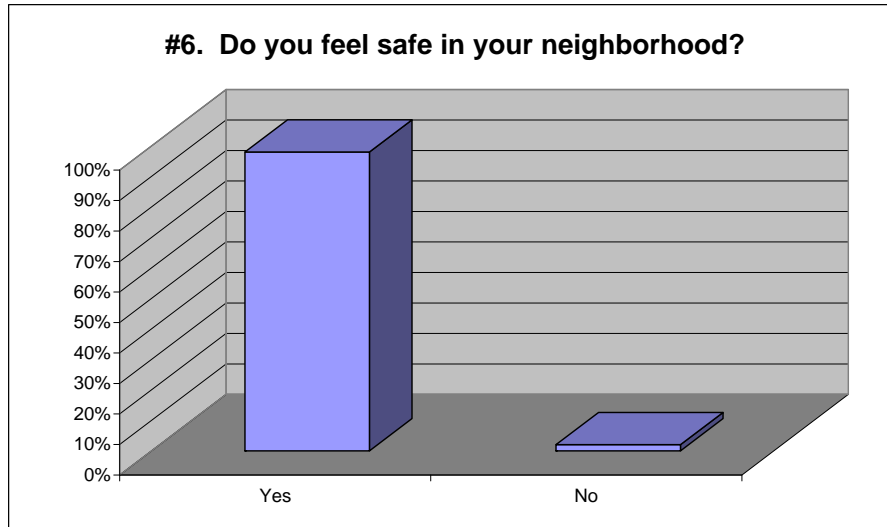
< 10	7%	65	2006	7%	76
11-20	3%	33		4%	46
21-30	1%	12		3%	34
31-50	6%	55		8%	82
51-65	27%	258		28%	304
66-75	30%	283		27%	294
75+	26%	238		23%	248
	100%	944		100%	1084

#5. How many months per year do you stay in the Plantation?



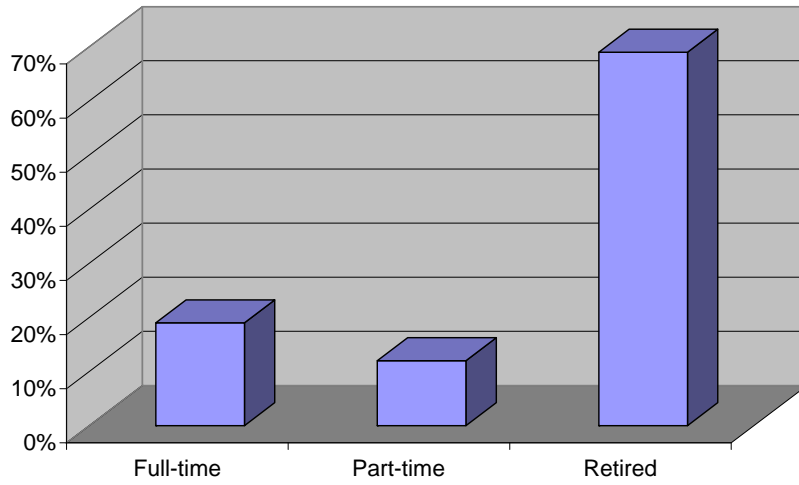
1 mo.	1%	6	2006	1%	10
2 mo.	1%	14		2%	18
3 mo.	1%	12		1%	9
4 mo.	1%	9		1%	12
5 mo.	2%	19		2%	16
6 mo.	4%	34		3%	25
7 mo.	2%	21		2%	18
8 mo.	2%	20		2%	21
9 mo.	2%	18		2%	21
10 mo.	3%	27		2%	14
11 mo.	5%	45		5%	45
12 mo.	<u>76%</u>	<u>740</u>		<u>77%</u>	<u>659</u>
	100%	965		100%	868

#6. Do you feel safe in your neighborhood?



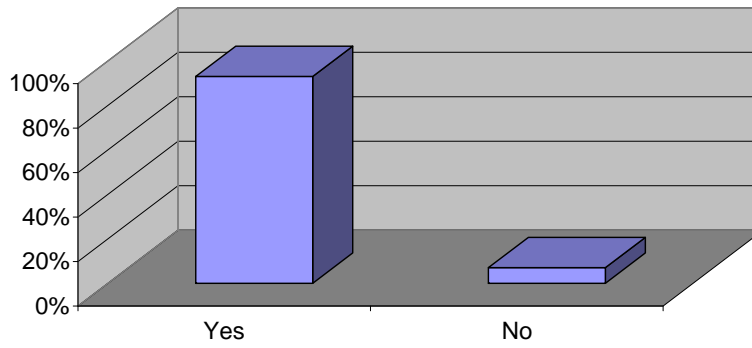
Yes	98%	940	2006	#30	98%	989
No	<u>2%</u>	<u>15</u>			<u>2%</u>	<u>24</u>
	100%	955			100%	1013

#7. Employment Status - 18 yrs. and older



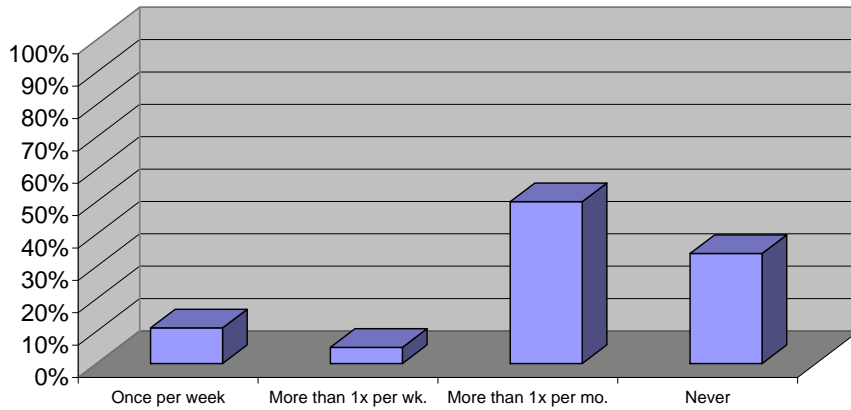
Full-time	19%	341	2006	#5	18%	433
Part-time	12%	208			12%	210
Retired	<u>69%</u>	<u>1236</u>			<u>70%</u>	<u>1253</u>
	100%	1785			100%	1896

#8. Does your Household have Internet connection?



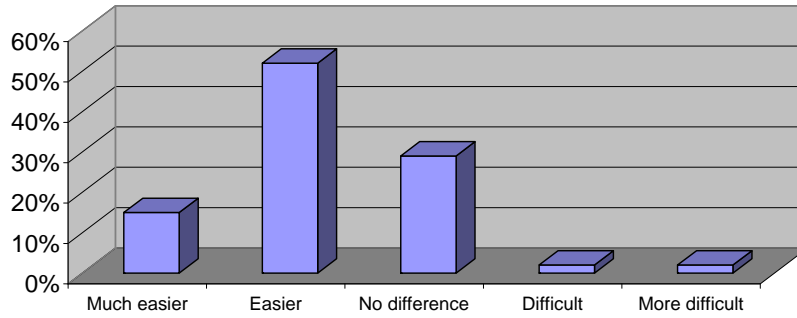
Yes	93%	898	2006	#6	88%	900
No	<u>7%</u>	<u>64</u>			<u>12%</u>	<u>121</u>
	100%	962			100%	1021

#9. How often do you visit the HHP Web site?



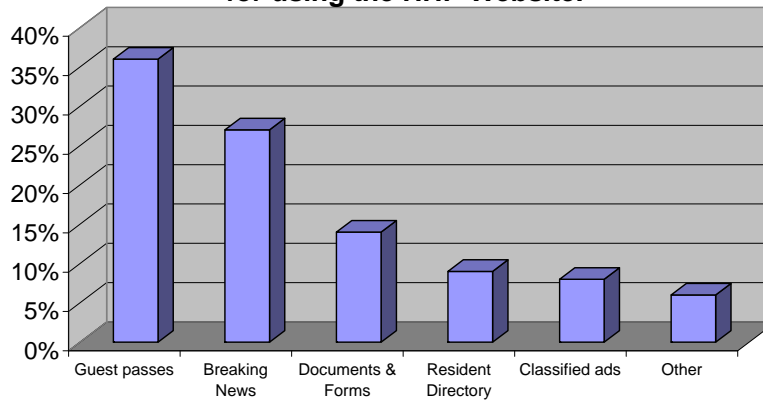
Once per week	11%	99	2006	#7	8%	78
More than 1x per wk.	5%	49			35%	349 1x per month
More than 1x per mo.	50%	467			9%	92
Never	<u>34%</u>	<u>317</u>			<u>48%</u>	<u>482</u>
	100%	932			100%	1001

#10. How would you compare the functionality of the new Website with the old Website?



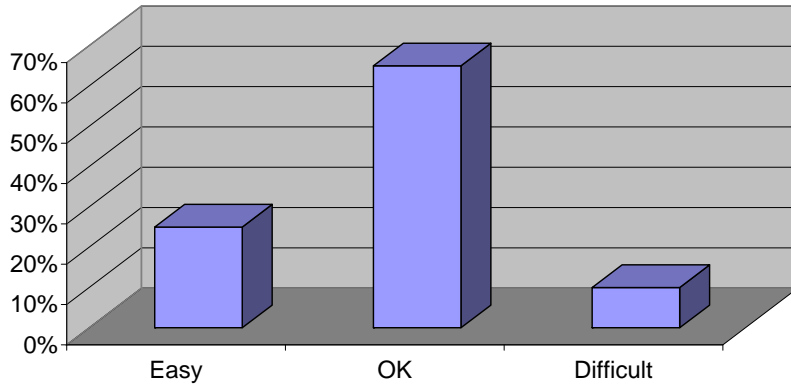
Much easier	15%	79	NEW QUESTION
Easier	52%	272	
No difference	29%	149	
Difficult	2%	11	
More difficult	2%	9	
	100%	520	

#11. Rank (1-6, with 1 being the highest) your reasons for using the HHP Website.



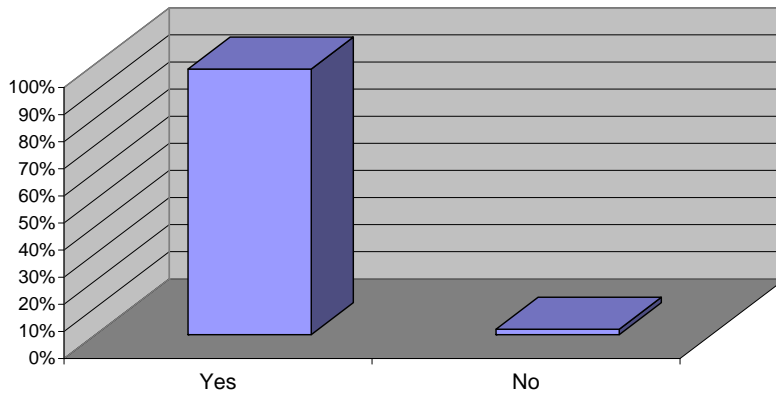
Guest passes	36%	400	NEW QUESTION
Breaking News	27%	305	
Documents & Forms	14%	156	
Resident Directory	9%	106	
Classified ads	8%	86	
Other	6%	69	
	100%	1122	

#12. If you have used the online Resident Directory, please rate the experience.



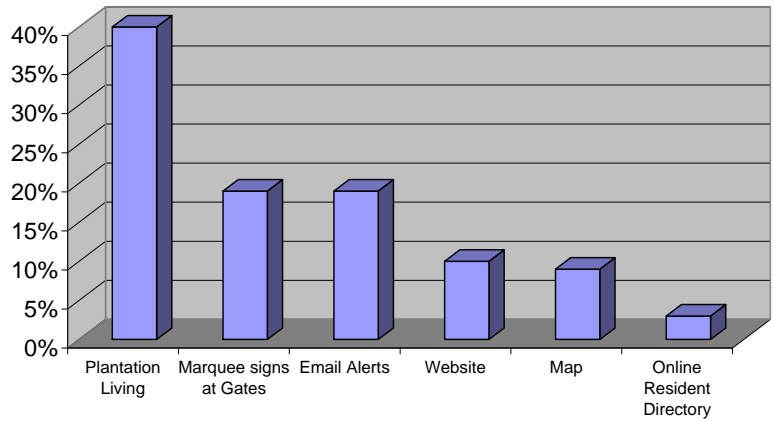
Easy	25%	86	NEW QUESTION
OK	65%	220	
Difficult	10%	33	
	100%	339	

#13. Is the Plantation maintained to an appropriate standard?



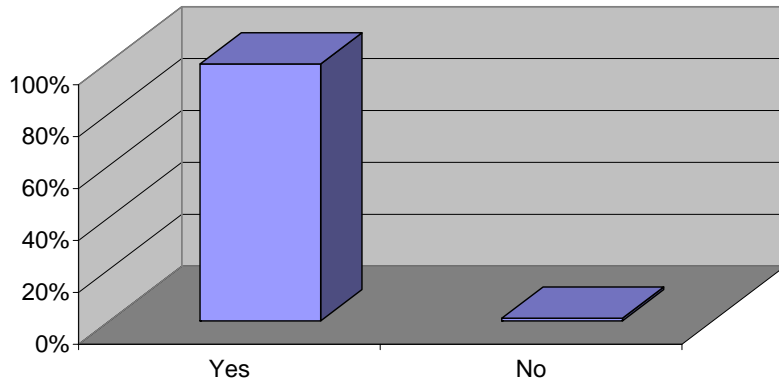
Yes	98%	933	2006	#27	96%	978
No	2%	16			4%	38
	100%	949			100%	1016

#14. Most important POA communications vehicle



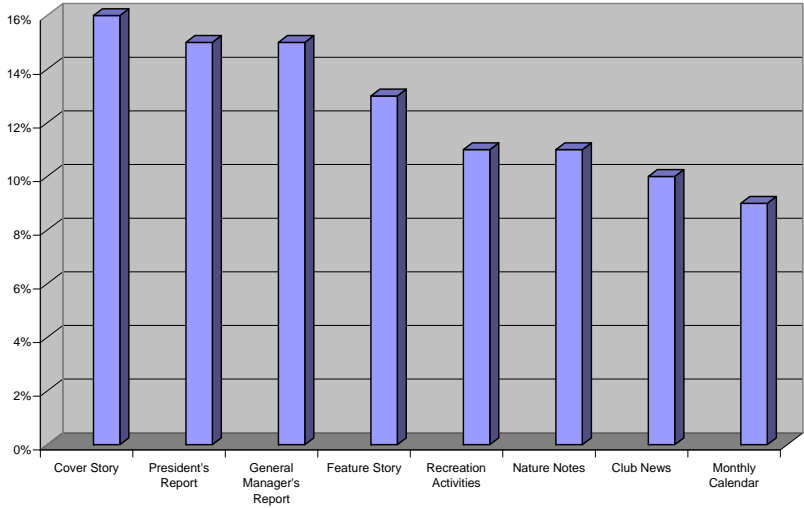
<i>Plantation Living</i>	40%	2006	#11	43%	<i>Plantation Living</i>
Marquee signs at Gate	19%			18%	Signs at Gates
Email Alerts	19%			14%	Map
Website	10%			13%	Handbook/Directory
Map	9%			<u>12%</u>	Website
Online Resident Direc	<u>3%</u>			100%	
	100%				

#15. Do you read *Plantation Living* on a regular basis?

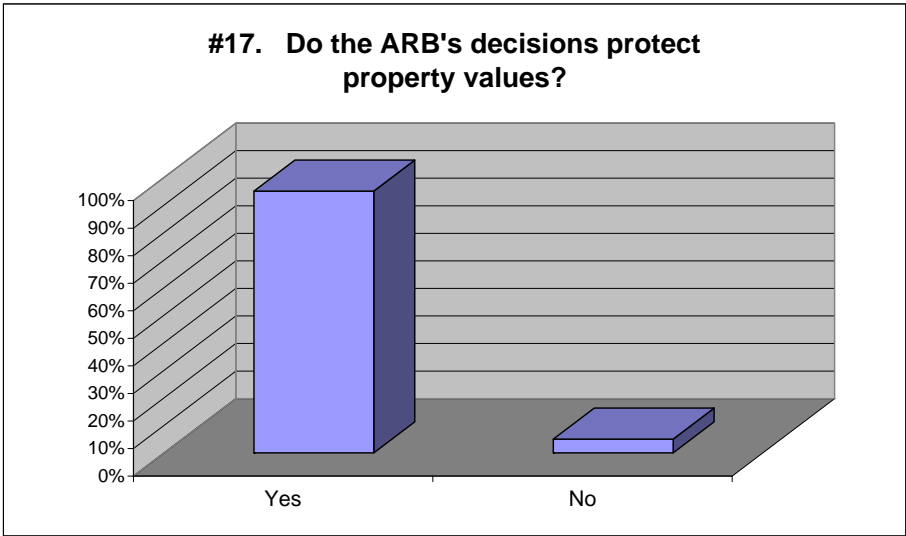


Yes	99%	943	2006	#12	98%	962
No	<u>1%</u>	<u>11</u>			<u>2%</u>	<u>17</u>
	100%	954			100%	979

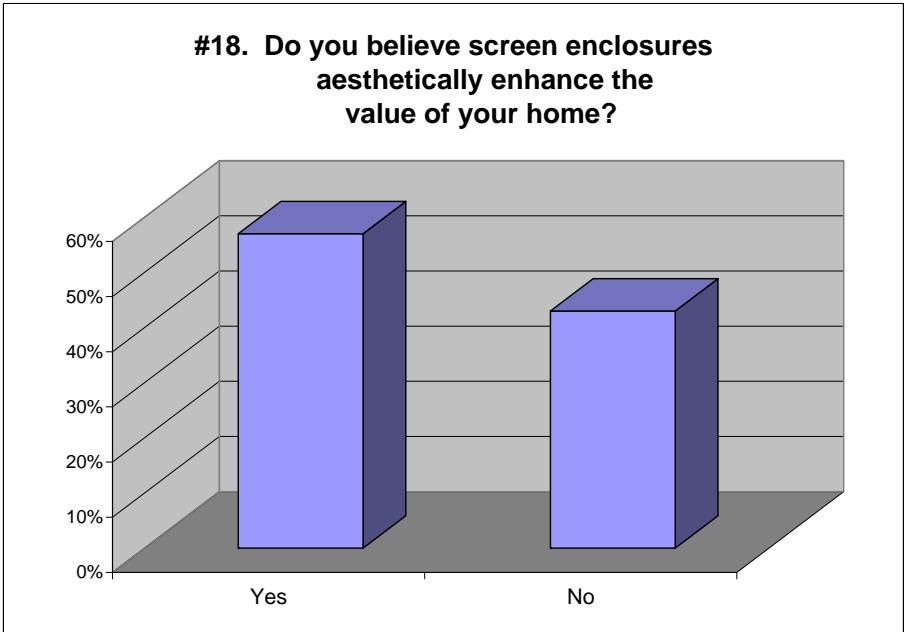
**#16. What sections of *Plantation Living* do you read?
(check all that apply)**



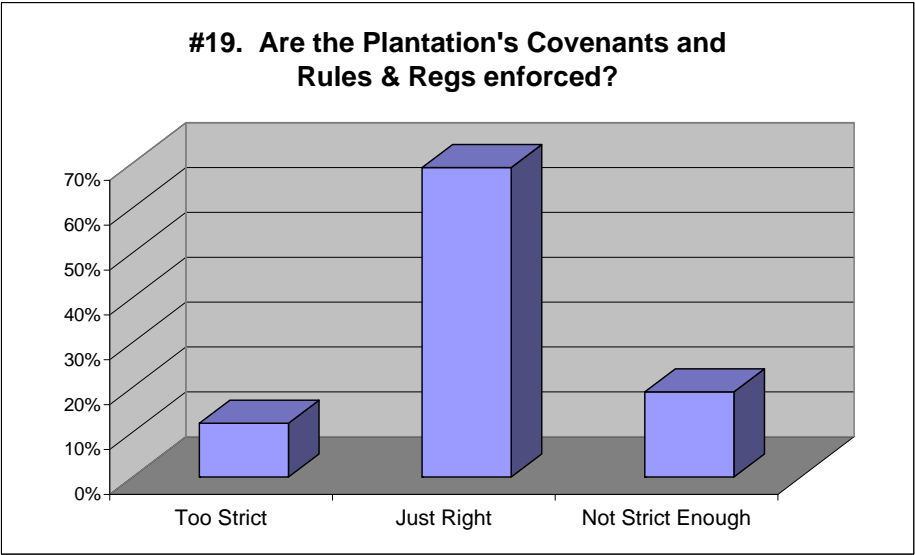
Cover Story	16%	2006 #13	16%
President's Report	15%		15%
General Manager's Report	15%		15%
Feature Story	13%		14%
Recreation Activities	11%		10%
Nature Notes	11%		11%
Club News	10%		10%
Monthly Calendar	<u>9%</u>		<u>9%</u>
	100%		100%



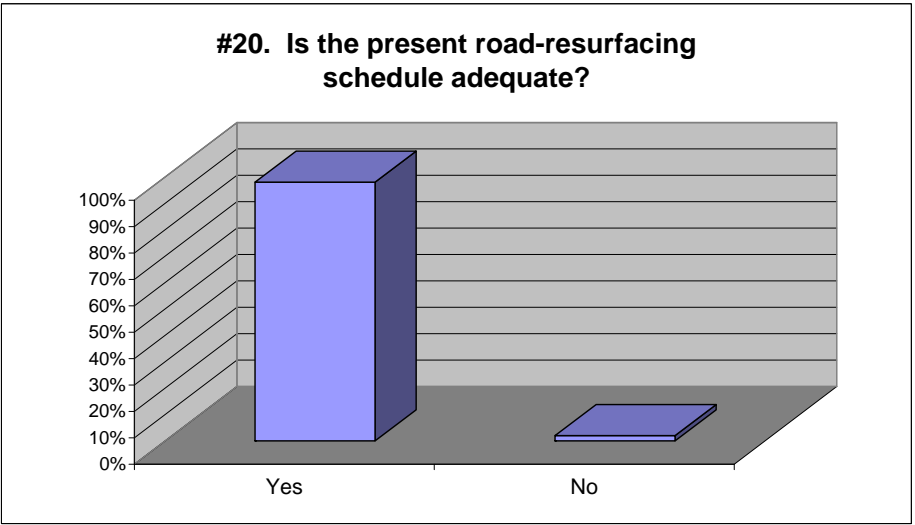
Yes	95%	851	2006	#19	93%	898
No	<u>5%</u>	<u>48</u>			<u>7%</u>	<u>68</u>
	100%	899			100%	966



Yes	57%	464	2006	#25	75%	659	reworded
No	<u>43%</u>	<u>356</u>			<u>25%</u>	<u>215</u>	
	100%	820			100%	874	

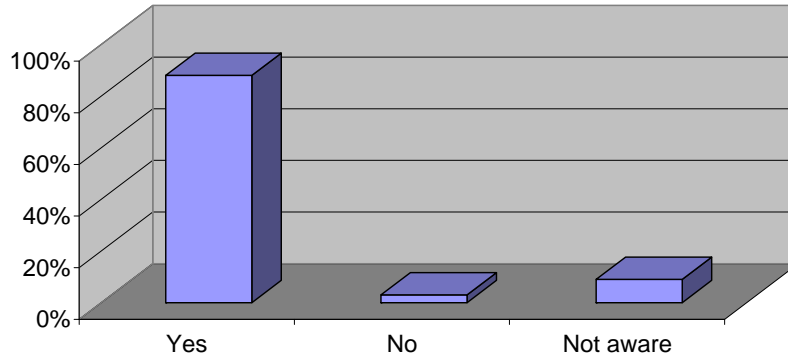


Too Strict	12%	108	2006	#23	10%	88
Just Right	69%	639			65%	631
Not Strict Enough	19%	177			25%	250
	100%	924			100%	969



Yes	98%	911	2006	#26	97%	933
No	2%	22			3%	63
	100%	933			100%	996

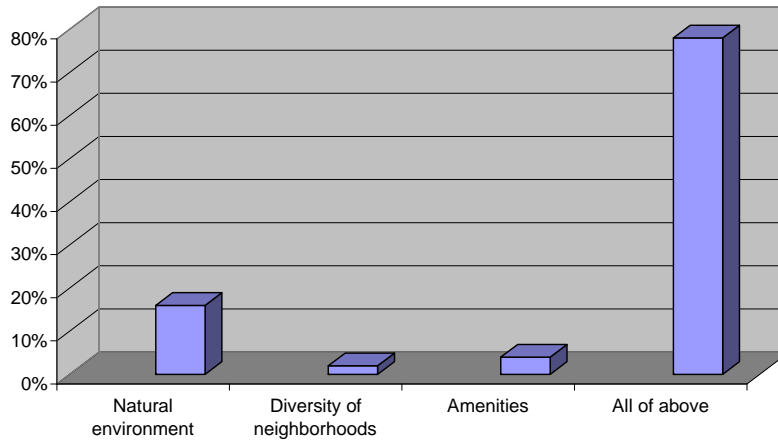
#21. *Plantation Living* features a monthly article focused on Covenants issues. If you are familiar with "Harry Heron", do you think the material informs you of the Rules & Regulations?



NEW QUESTION

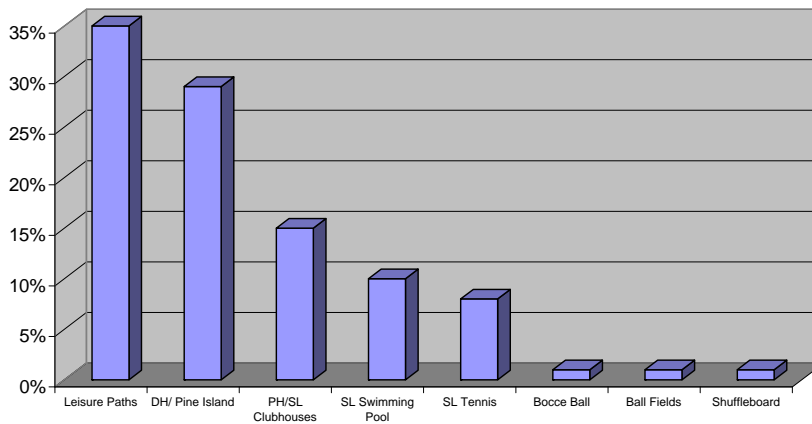
Yes	88%	822
No	3%	31
Not aware	9%	84
	100%	937

#22. What attracted you to Hilton Head Plantation?



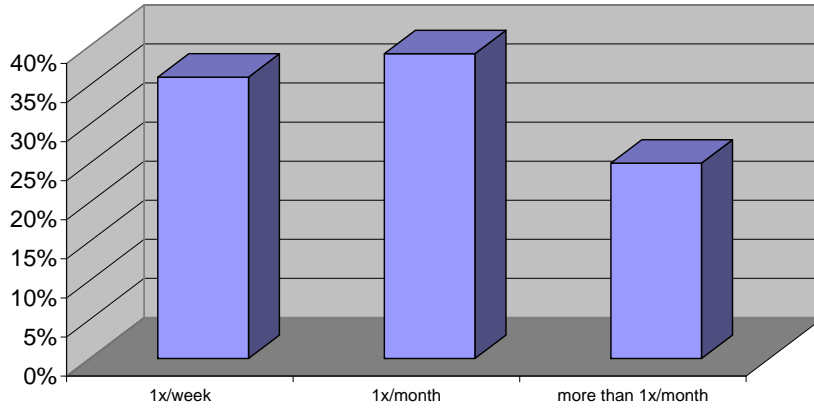
Natural environment	16%	151	NEW QUESTION
Diversity of neighborhoods	2%	23	
Amenities	4%	33	
All of above	<u>78%</u>	<u>723</u>	
	100%	930	

#23. Rank only the Amenities you use, by Importance



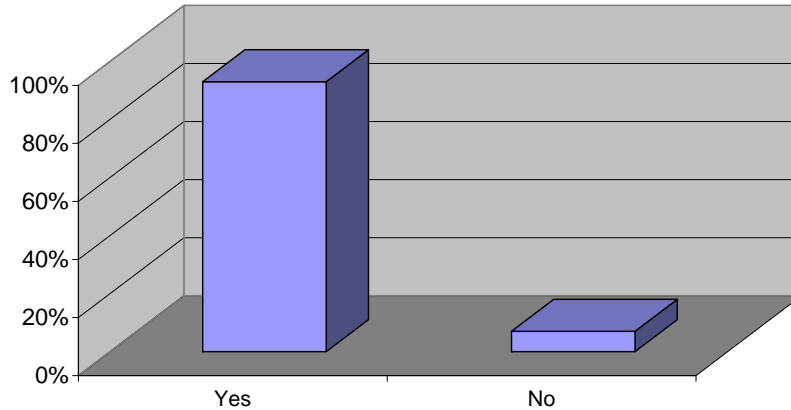
Leisure Paths	35%	375	2006	#34	Leisure Paths	29%	608	reworded
DH/ Pine Island	29%	317			Dolphin Head	31%	651	
PH/SL Clubhouses	15%	157			PH/SL Clubhouses	13%	277	
SL Swimming Pool	10%	112			SL Pool	12%	242	
SL Tennis	8%	88			SL Tennis	6%	120	
Bocce Ball	1%	15			Whooping Conserv	6%	127	
Ball Fields	1%	8			RV/Boat	<u>3%</u>	<u>58</u>	
Shuffleboard	<u>1%</u>	<u>3</u>				100%	2083	
	100%	1075						

#24. If you are an HHP angler, how often do you fish?



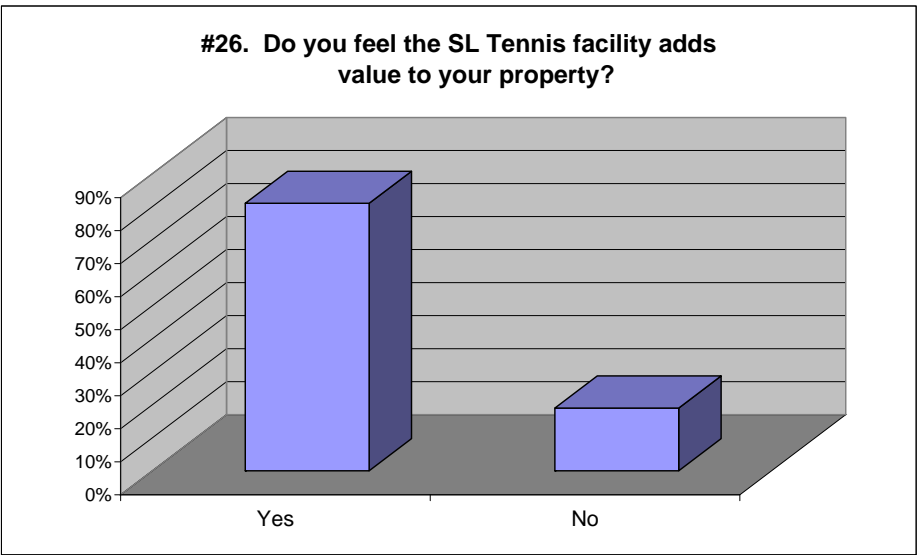
1x/week	36%	39	2006	#17	21%	29
1x/month	39%	42			56%	80
more than 1x/month	<u>25%</u>	<u>27</u>			<u>23%</u>	<u>33</u>
	100%	108			100%	142
		660				
		N/A				

#25. Do you value the Whooping Crane and Cypress conservancies?

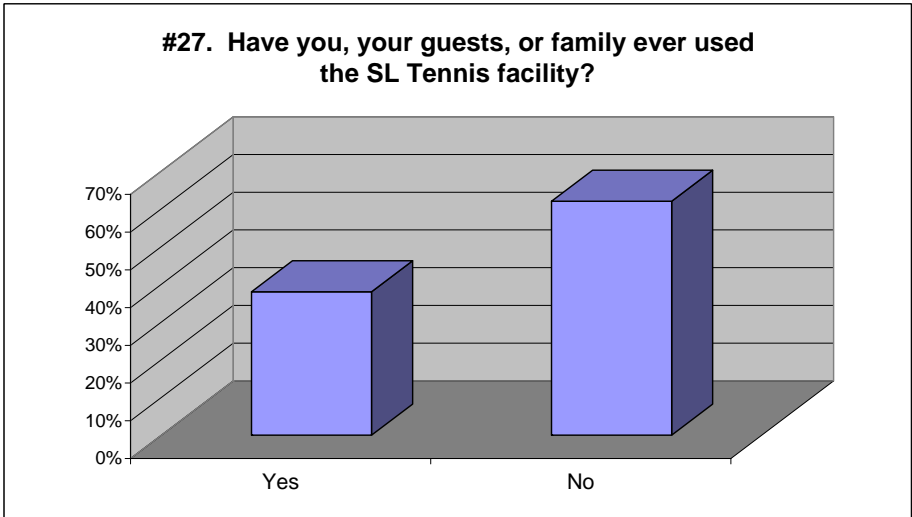


Yes	93%	884
No	<u>7%</u>	<u>63</u>
	100%	947

NEW QUESTION

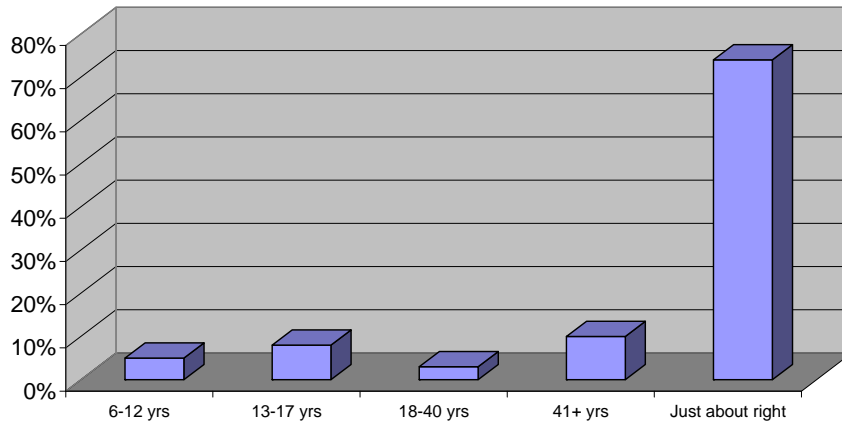


Yes	81%	734	2006	#35	69%	678
No	<u>19%</u>	<u>172</u>			<u>31%</u>	<u>300</u>
	100%	906			100%	978



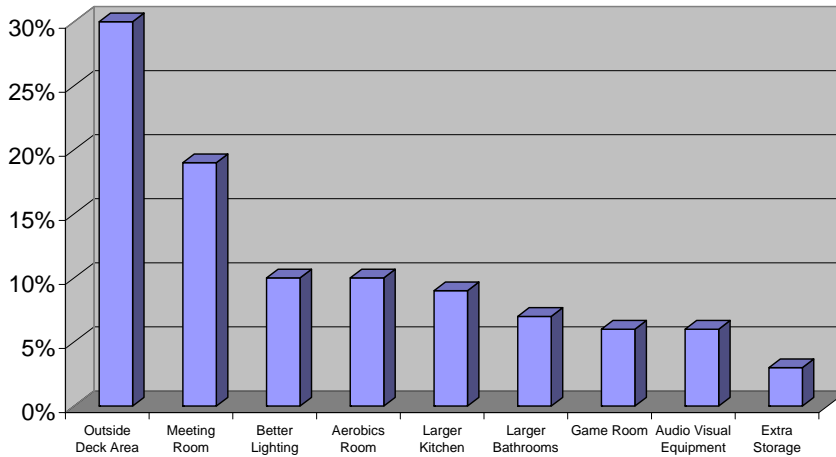
Yes	38%	360	2006	#36	34%	347
No	<u>62%</u>	<u>595</u>			<u>66%</u>	<u>663</u>
	100%	955			100%	1010

#28. Is there a need for more organized activities for these age groups?



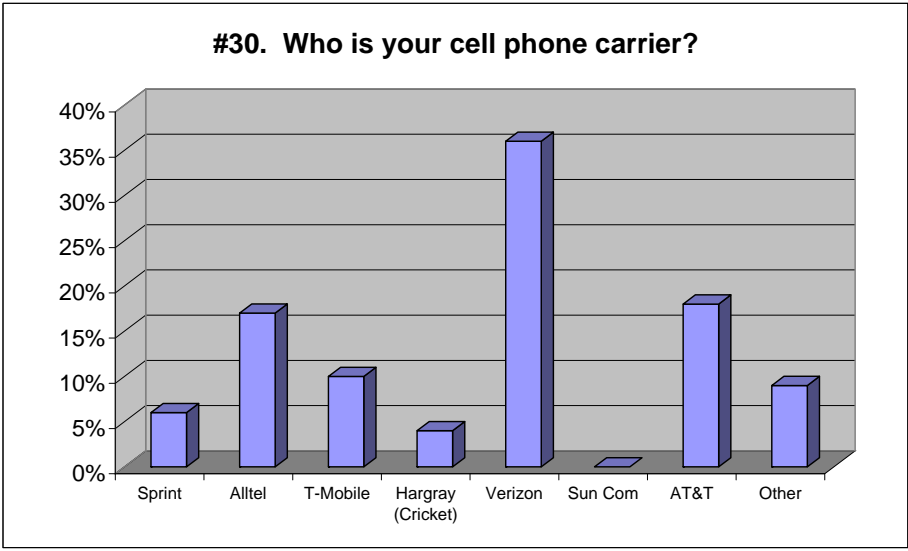
6-12 yrs	5%	42	2006	#14	3%	25
13-17 yrs	8%	66			6%	60
18-40 yrs	3%	24			2%	16
41+ yrs	10%	89			10%	94
Just about right	<u>74%</u>	<u>652</u>			<u>79%</u>	<u>751</u>
	100%	873			100%	946

#29. What items do you feel are the most important to include in a NEW Spring Lake Pavilion clubhouse? (Rank 1-9, with 1 being the highest.)



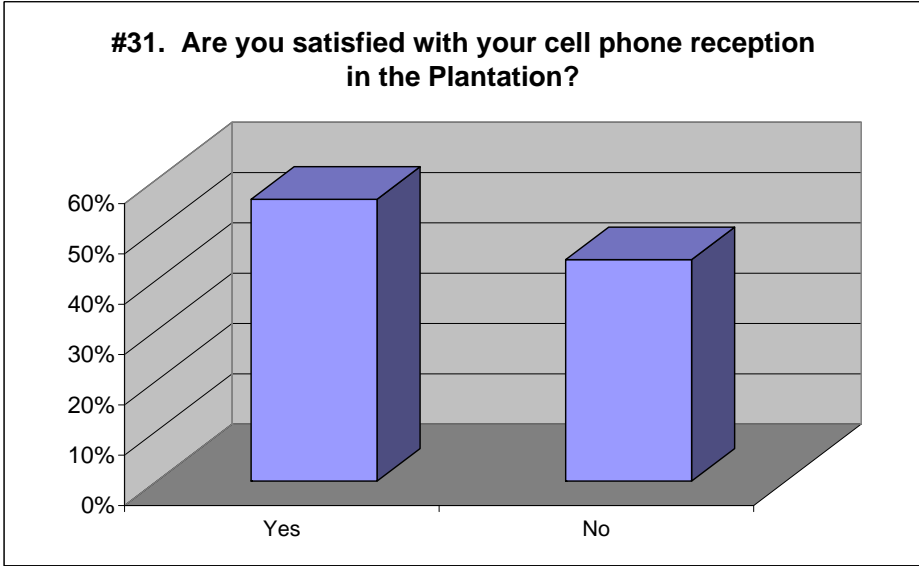
Outside Deck Area	30%	295
Meeting Room	19%	192
Better Lighting	10%	100
Aerobics Room	10%	101
Larger Kitchen	9%	85
Larger Bathrooms	7%	68
Game Room	6%	56
Audio Visual Equipme	6%	56
Extra Storage	<u>3%</u>	<u>35</u>
	100%	988

NEW QUESTION



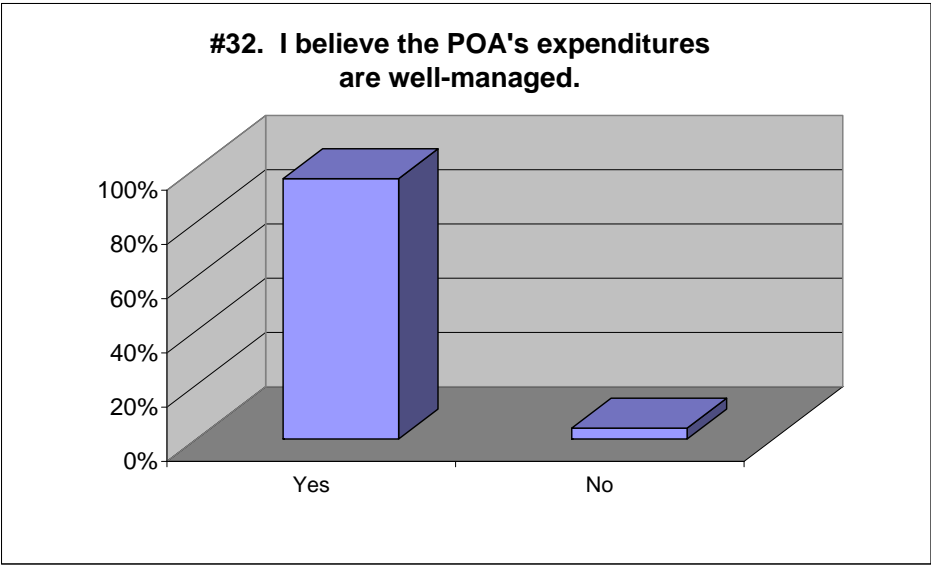
NEW QUESTION

Sprint	6%	57
Alltel	17%	159
T-Mobile	10%	92
Hargray (Cricket)	4%	34
Verizon	36%	335
Sun Com	0%	1
AT&T	18%	165
Other	9%	84
Total	100%	927



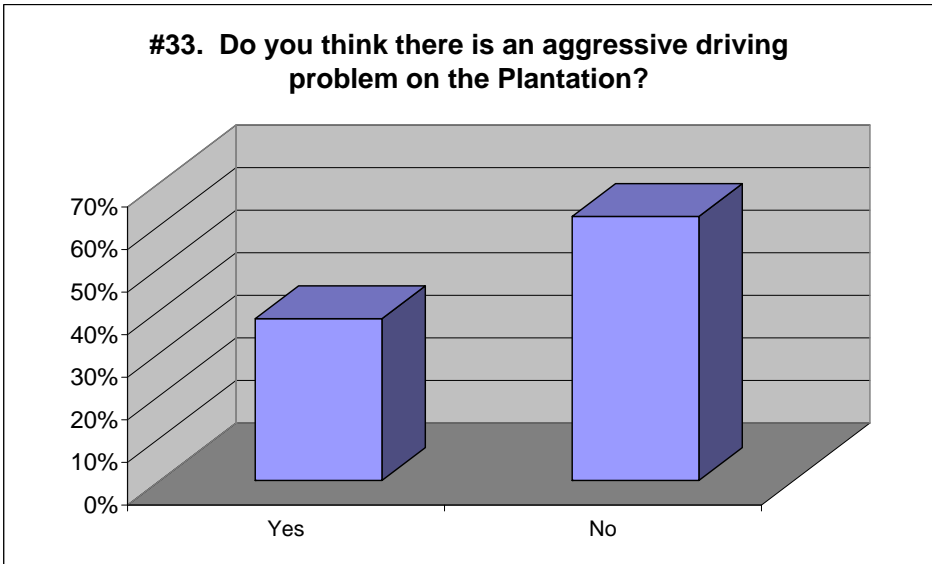
NEW QUESTION

Yes	56%	510
No	44%	407
Total	100%	917



Yes	96%	869
No	4%	32
	100%	901

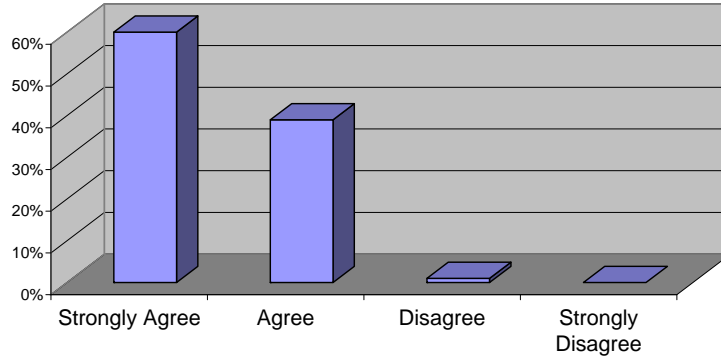
NEW QUESTION



Yes	38%	349
No	62%	581
	100%	930

2006	#29	53%	533
		47%	468
		100%	1001

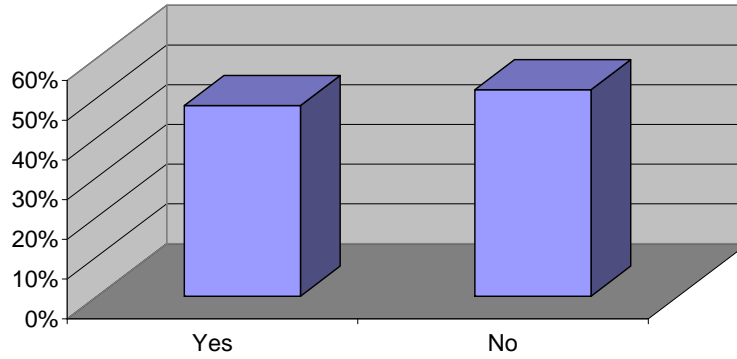
#34. I find the quality of life in Hilton Head Plantation is preferable to other communities and is consistent with my needs and wants.



Strongly Agree	60%	564
Agree	39%	366
Disagree	1%	11
Strongly Disagree	0%	1
	100%	942

[NEW QUESTION](#)

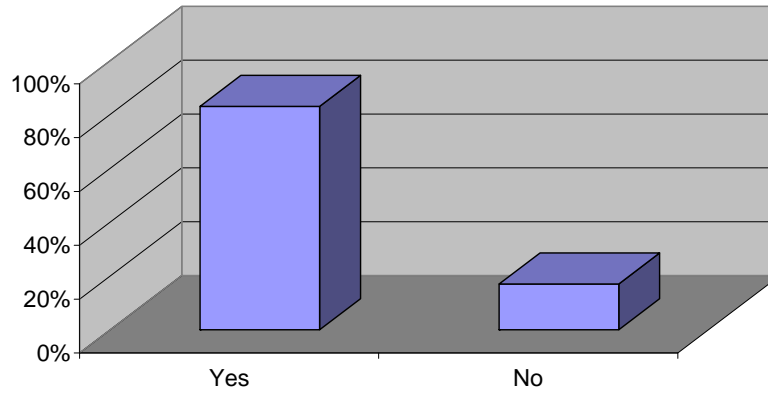
#35. The POA is exploring a voluntary trash & recycling program - "Pay as you Throw". Would you be in favor of it for HHP single-family homes?



NEW QUESTION

Yes	48%	416
No	<u>52%</u>	<u>474</u>
	100%	890

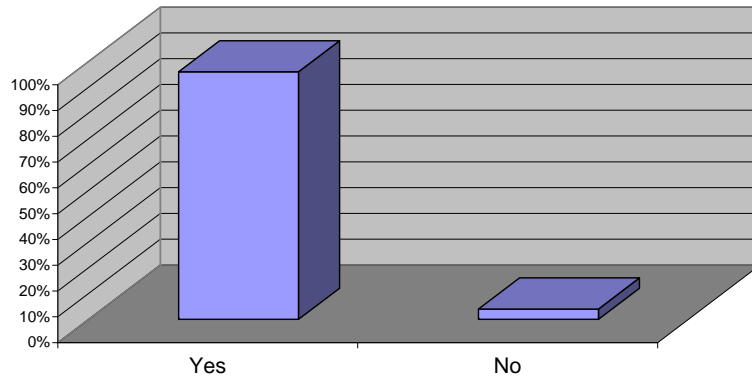
#36. Do you presently recycle either through your trash hauler or by using the Transfer Station?



NEW QUESTION

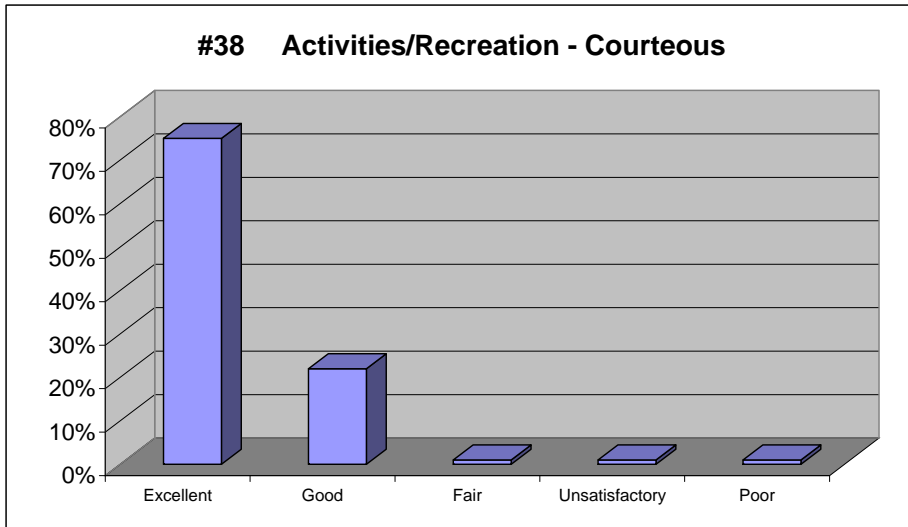
Yes	83%	790
No	<u>17%</u>	<u>158</u>
	100%	948

#37. I receive value for the Association dues I pay.

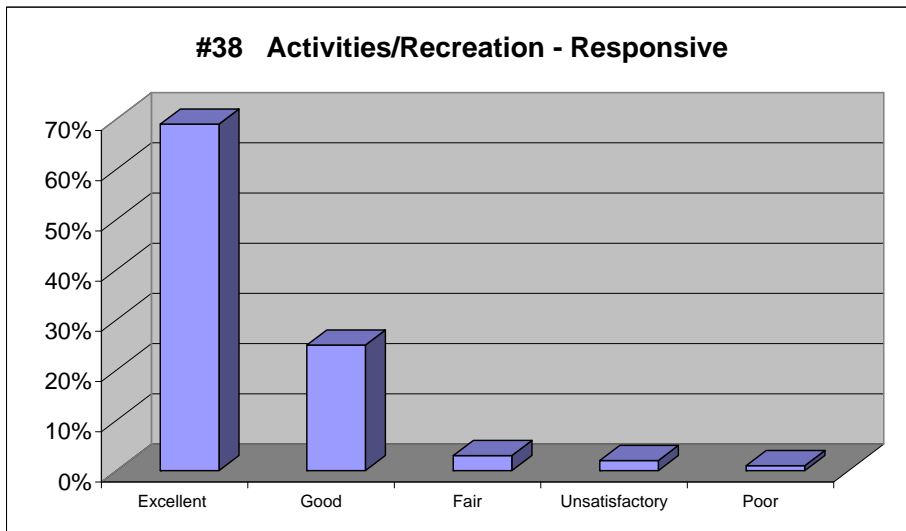


NEW QUESTION

Yes	96%	881
No	<u>4%</u>	<u>35</u>
	100%	916

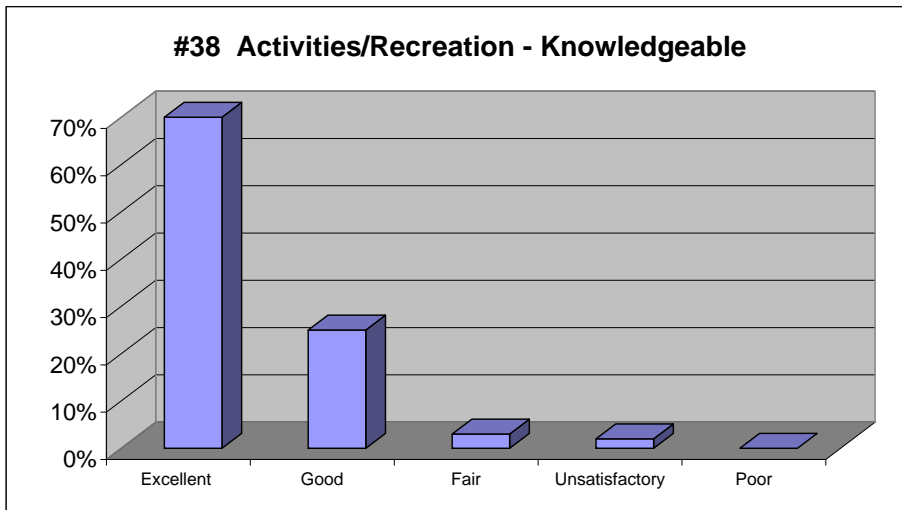


			Ques.		Reworded slightly
Excellent	75%	365	2006 #39	75%	426
Good	22%	105		13%	73
Fair	1%	5		5%	29
Unsatisfactory	1%	5		2%	11
Poor	1%	6		5%	27
	100%	486		100%	566



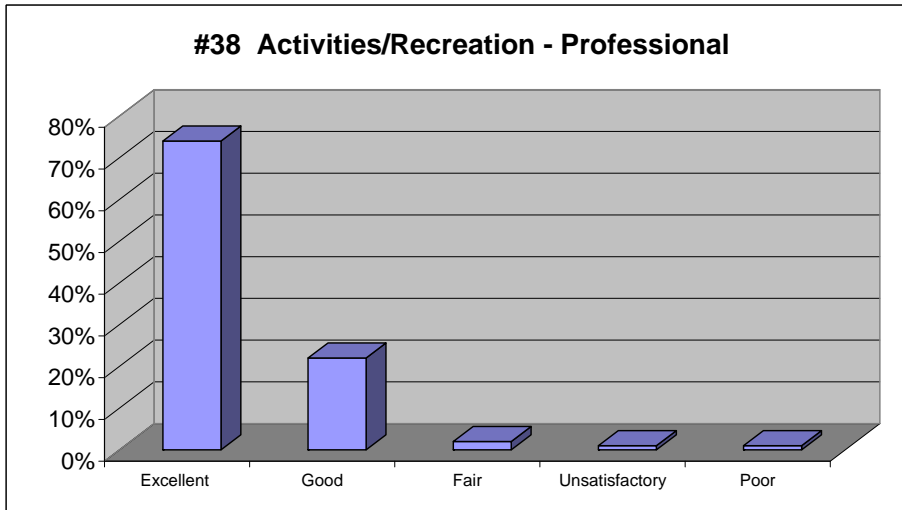
			Ques.		Reworded slightly
Excellent	69%	304	2006 #39	70%	377
Good	25%	111		15%	86
Fair	3%	13		7%	36
Unsatisfactory	2%	8		3%	17
Poor	1%	5		5%	25
	100%	441		100%	541

#38 Activities/Recreation - Knowledgeable

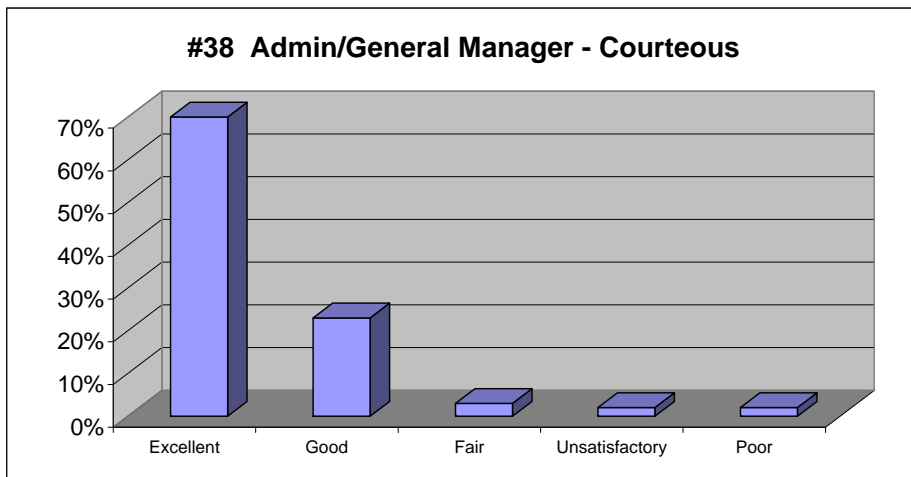


Excellent	70%	304	2006	#39	70%	377
Good	25%	109			17%	89
Fair	3%	11			6%	32
Unsatisfactory	2%	7			3%	16
Poor	0%	3			4%	21
	100%	434			100%	535

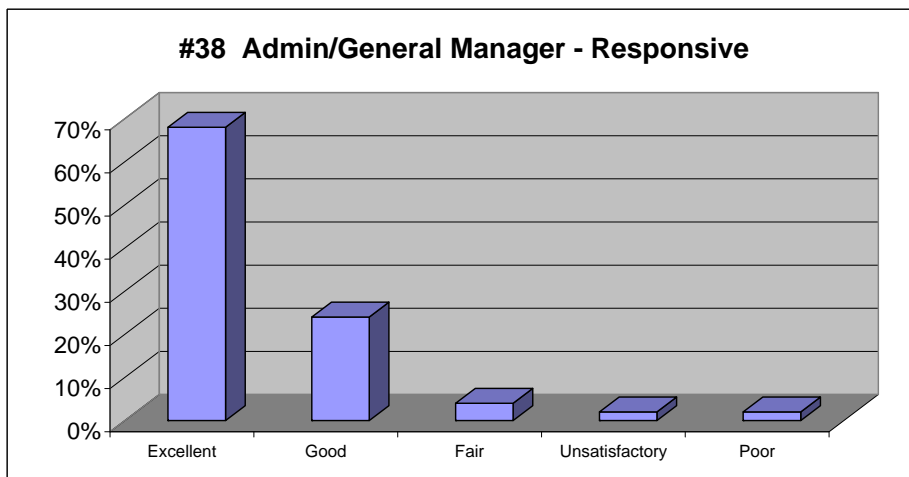
#38 Activities/Recreation - Professional



Excellent	74%	322	2006	#39	71%	381
Good	22%	96			16%	89
Fair	2%	9			6%	33
Unsatisfactory	1%	5			2%	12
Poor	1%	5			5%	26
	100%	437			100%	541

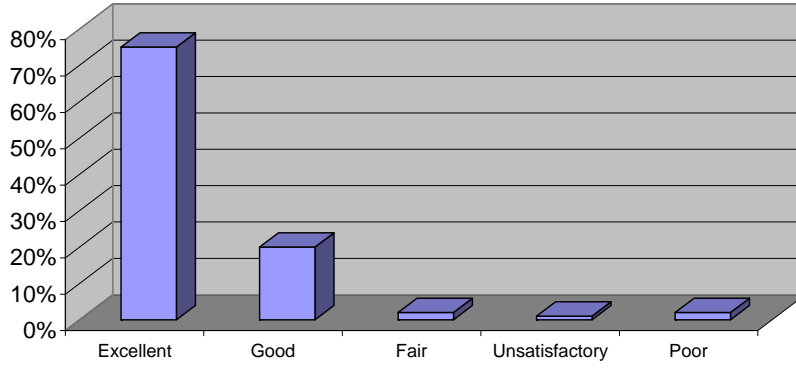


Excellent	70%	363	2006	#39	72%	419
Good	23%	121			12%	71
Fair	3%	14			7%	40
Unsatisfactory	2%	9			3%	16
Poor	2%	10			6%	33
	100%	517			100%	579



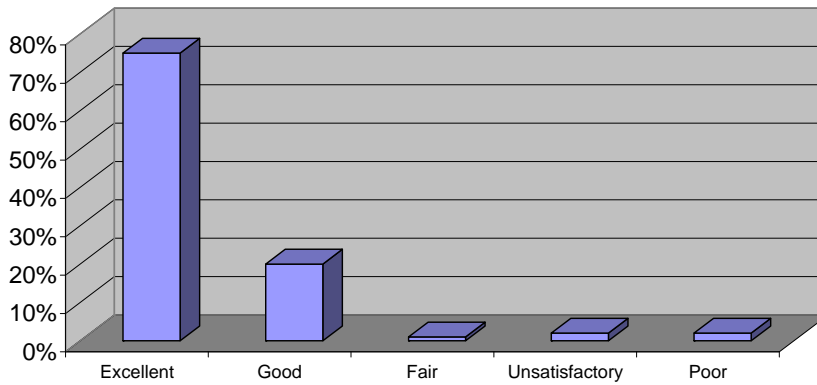
Excellent	68%	315	2006	#39	68%	377
Good	24%	114			15%	85
Fair	4%	20			8%	46
Unsatisfactory	2%	9			3%	18
Poor	2%	11			6%	35
	100%	469			100%	561

#38 Admin/General Manager - Knowledgeable

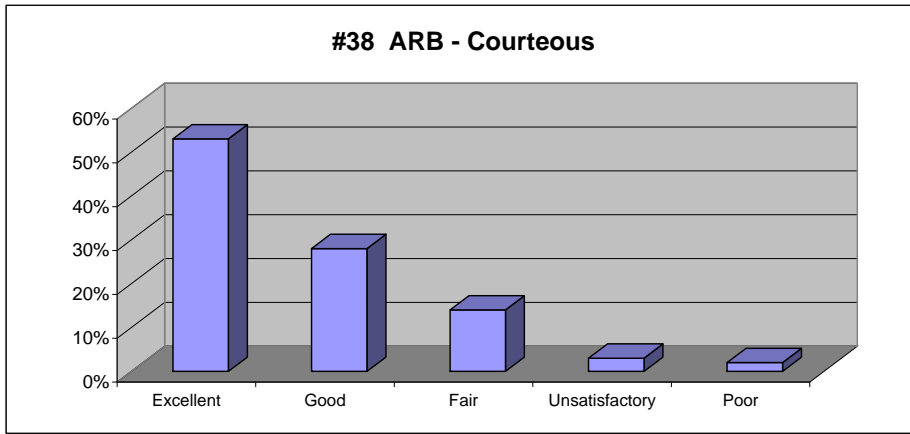


Excellent	75%	351	2006	#39	71%	402
Good	20%	96			14%	80
Fair	2%	10			6%	33
Unsatisfactory	1%	3			3%	18
Poor	2%	11			6%	35
	100%	471			100%	568

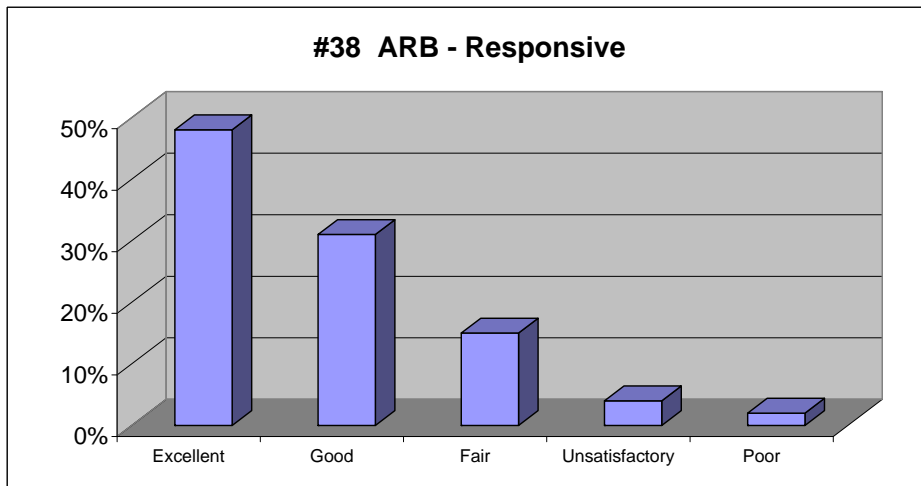
#38 Admin/General Manager - Professional



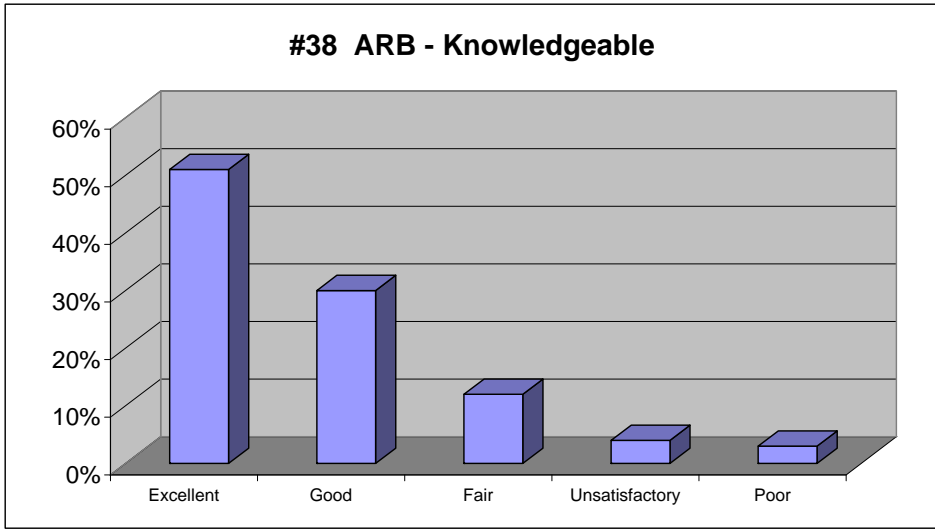
Excellent	75%	362	2006	#39	71%	403
Good	20%	98			13%	75
Fair	1%	7			6%	37
Unsatisfactory	2%	11			3%	16
Poor	2%	10			7%	41
	100%	488			100%	572



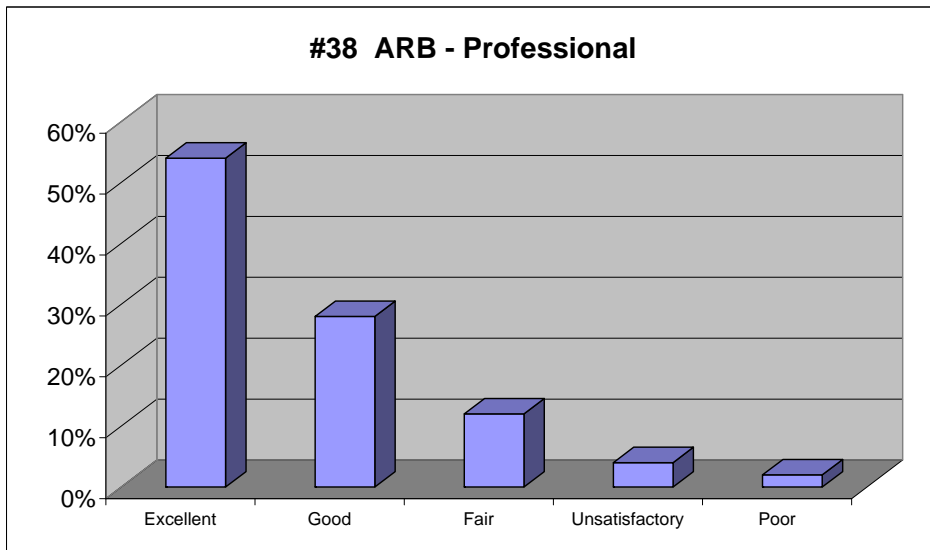
Excellent	53%	200	2006	#39	62%	314
Good	28%	105			16%	80
Fair	14%	54			12%	60
Unsatisfactory	3%	13			4%	21
Poor	2%	8			6%	28
	100%	380			100%	503



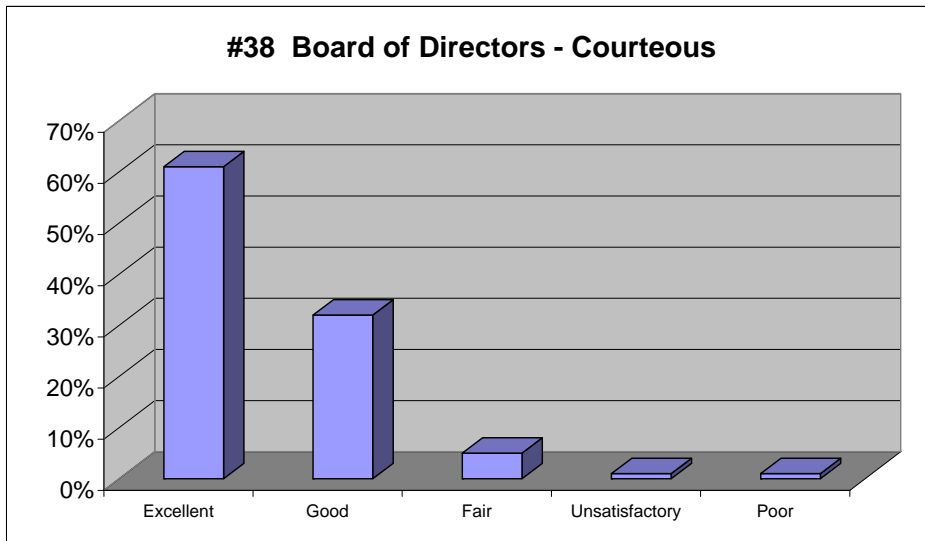
Excellent	48%	170	2006	#39	59%	289
Good	31%	111			20%	96
Fair	15%	53			11%	52
Unsatisfactory	4%	14			4%	21
Poor	2%	6			6%	31
	100%	354			100%	489



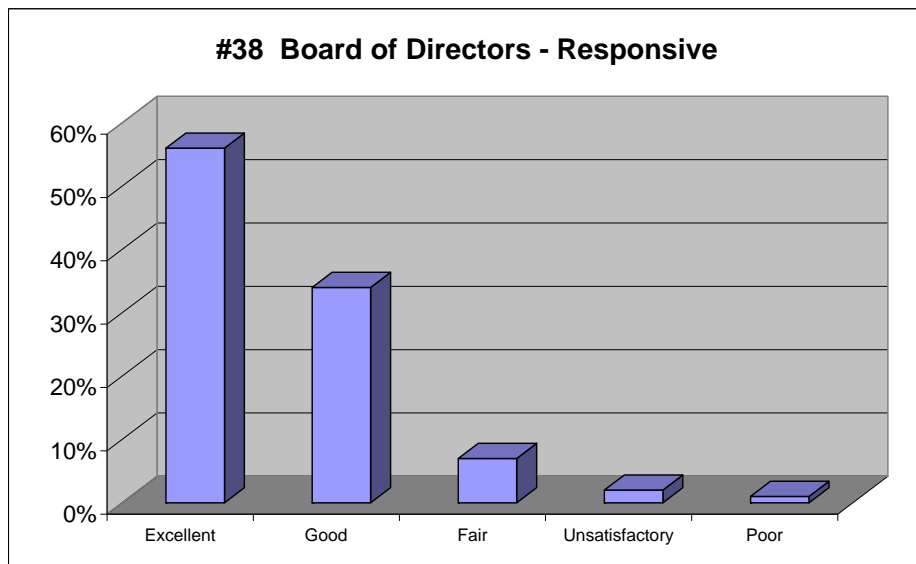
Excellent	51%	180	2006	#39	62%	309
Good	30%	107			17%	85
Fair	12%	43			10%	48
Unsatisfactory	4%	15			5%	26
Poor	<u>3%</u>	<u>11</u>			<u>6%</u>	<u>28</u>
	100%	356			100%	496



Excellent	54%	189	2006	#39	62%	301
Good	28%	102			18%	86
Fair	12%	44			10%	47
Unsatisfactory	4%	16			4%	20
Poor	<u>2%</u>	<u>8</u>			<u>6%</u>	<u>31</u>
	100%	359			100%	485

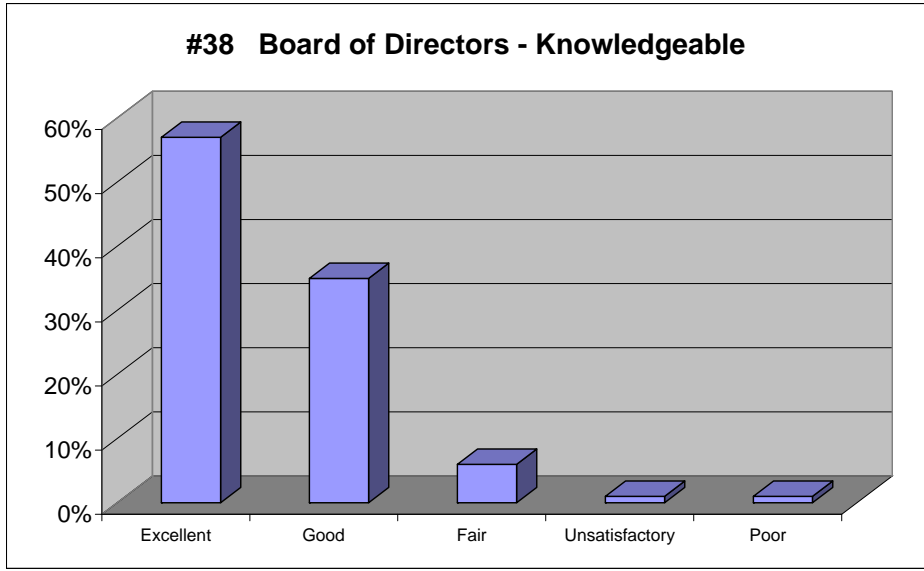


Excellent	61%	185	2006	#39	71%	295
Good	32%	99			15%	61
Fair	5%	16			6%	25
Unsatisfactory	1%	4			4%	15
Poor	1%	4			4%	15
	100%	308			100%	411



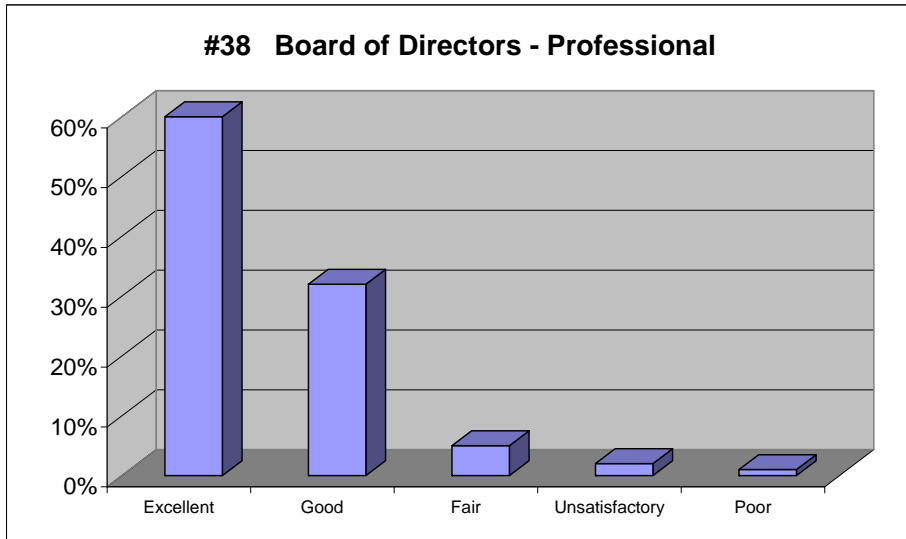
Excellent	56%	159	2006	#39	69%	273
Good	34%	97			15%	61
Fair	7%	20			9%	38
Unsatisfactory	2%	6			3%	14
Poor	1%	4			4%	15
	100%	286			100%	401

#38 Board of Directors - Knowledgeable

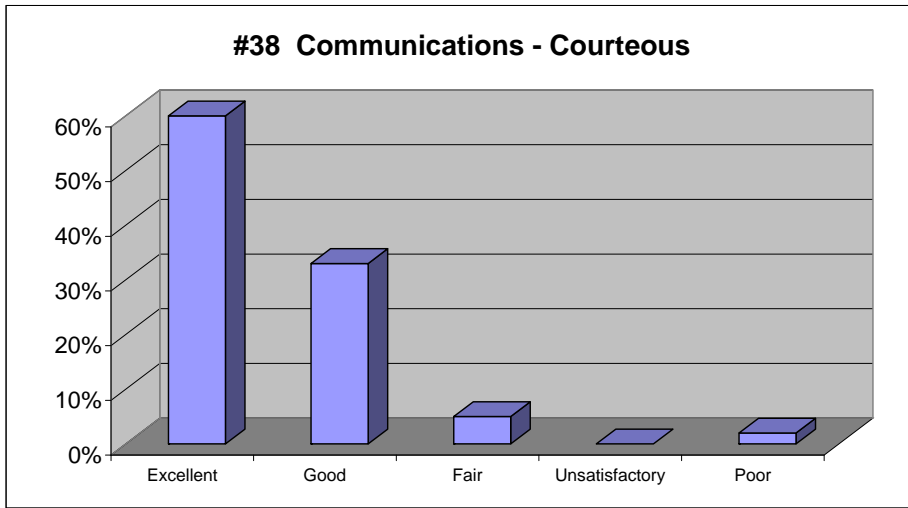


Excellent	57%	166	2006	#39	68%	272
Good	35%	103			16%	66
Fair	6%	17			10%	42
Unsatisfactory	1%	3			4%	16
Poor	1%	4			2%	8
	100%	293			100%	404

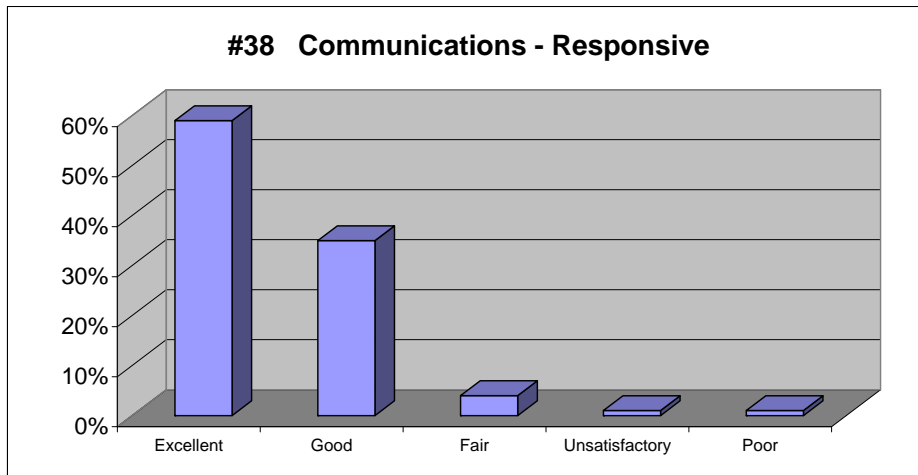
#38 Board of Directors - Professional



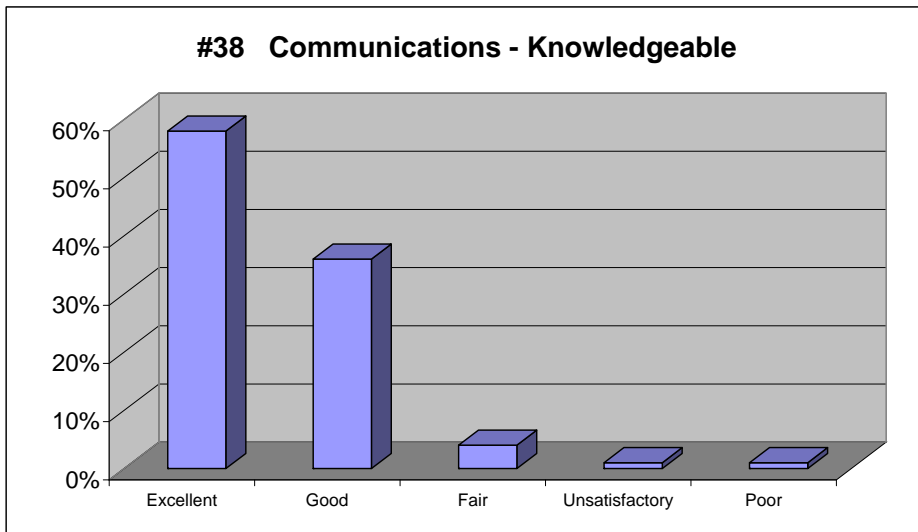
Excellent	60%	179	2006	#39	68%	274
Good	32%	94			17%	67
Fair	5%	16			8%	34
Unsatisfactory	2%	5			4%	15
Poor	1%	3			3%	12
	100%	297			100%	402



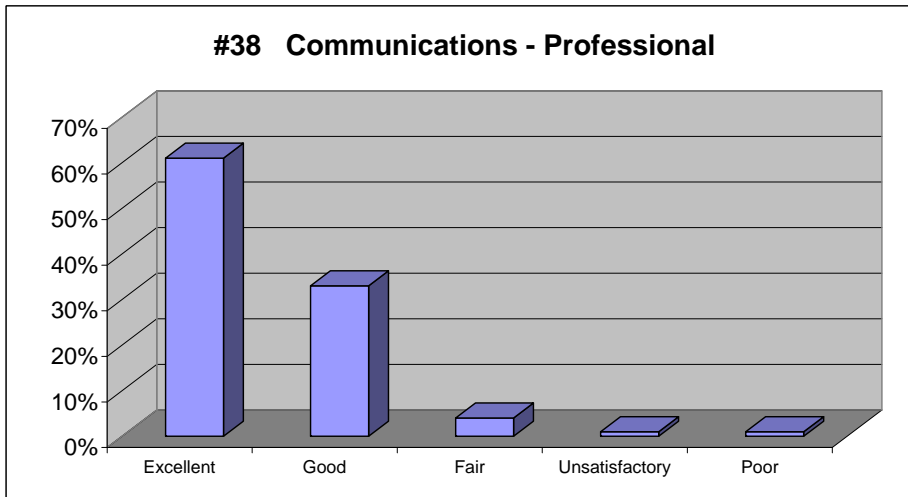
Excellent	60%	238	2006	#39	73%	334
Good	33%	130			16%	75
Fair	5%	20			6%	29
Unsatisfactory	0%	1			2%	8
Poor	2%	6			3%	14
	100%	395			100%	460



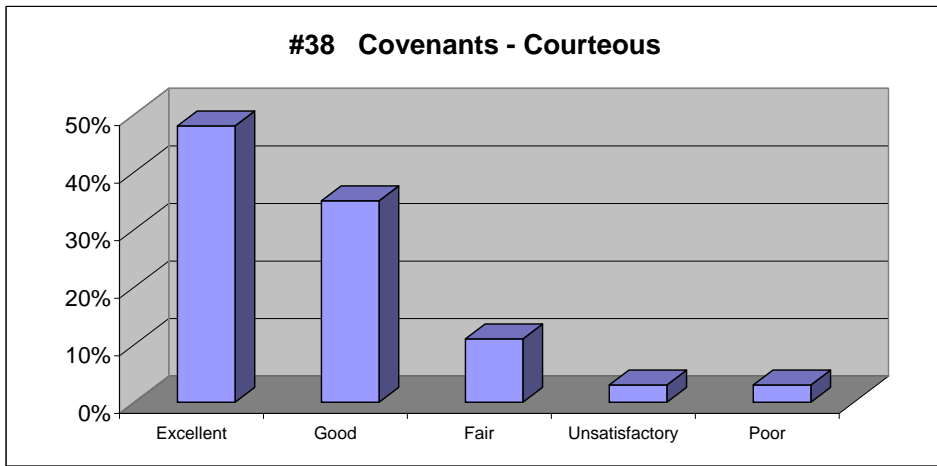
Excellent	59%	218	2006	#39	69%	303
Good	35%	132			18%	81
Fair	4%	15			7%	31
Unsatisfactory	1%	5			3%	12
Poor	1%	4			3%	11
	100%	374			100%	438



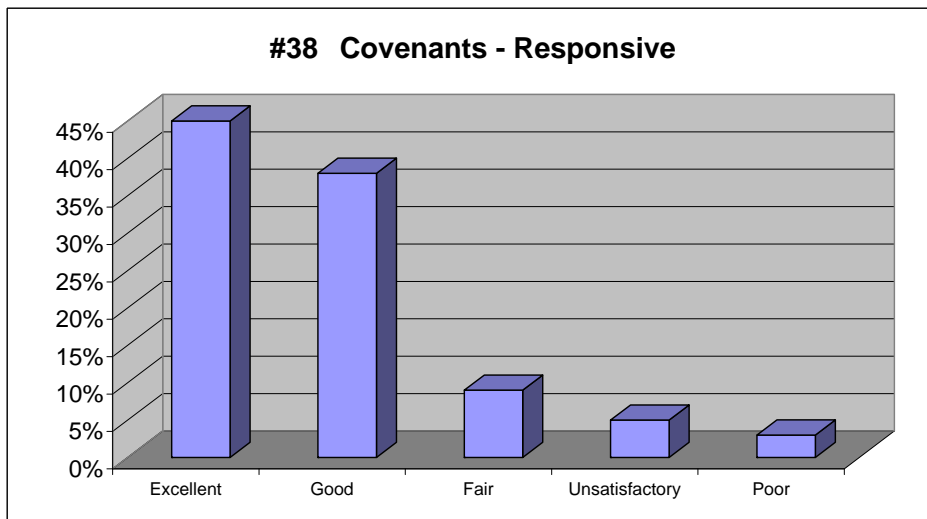
Excellent	58%	208	2006	#39	70%	310
Good	36%	129			16%	71
Fair	4%	13			8%	33
Unsatisfactory	1%	4			3%	13
Poor	1%	5			3%	12
	100%	359			100%	439



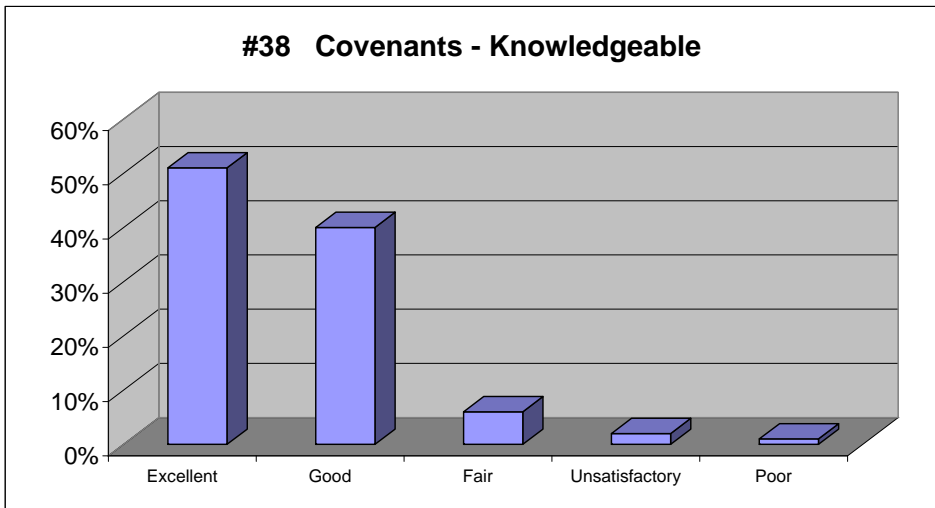
Excellent	61%	225	2006	#39	72%	317
Good	33%	122			17%	75
Fair	4%	15			5%	22
Unsatisfactory	1%	3			3%	12
Poor	1%	4			3%	15
	100%	369			100%	441



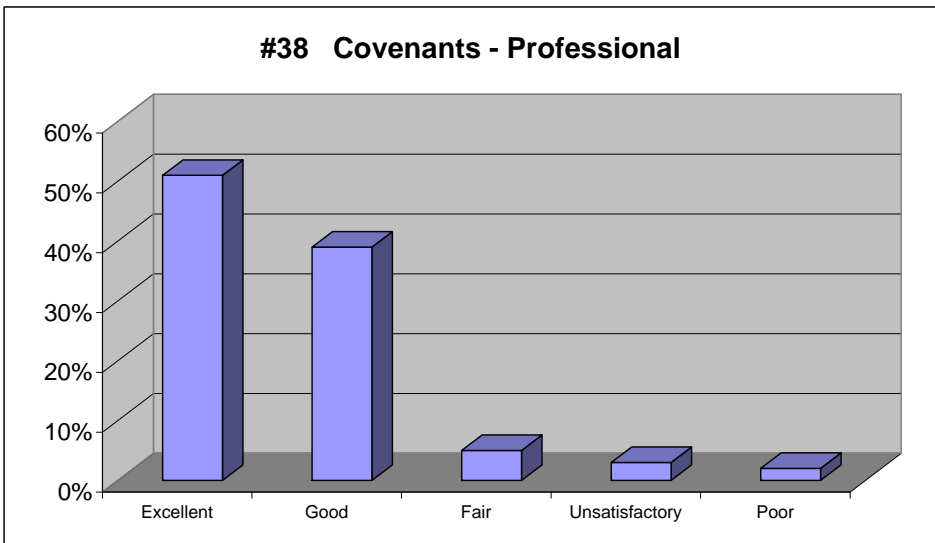
Excellent	48%	153	2006	#39	63%	255
Good	35%	108			19%	75
Fair	11%	33			10%	41
Unsatisfactory	3%	8			4%	17
Poor	<u>3%</u>	<u>8</u>			<u>4%</u>	<u>17</u>
	100%	310			100%	405



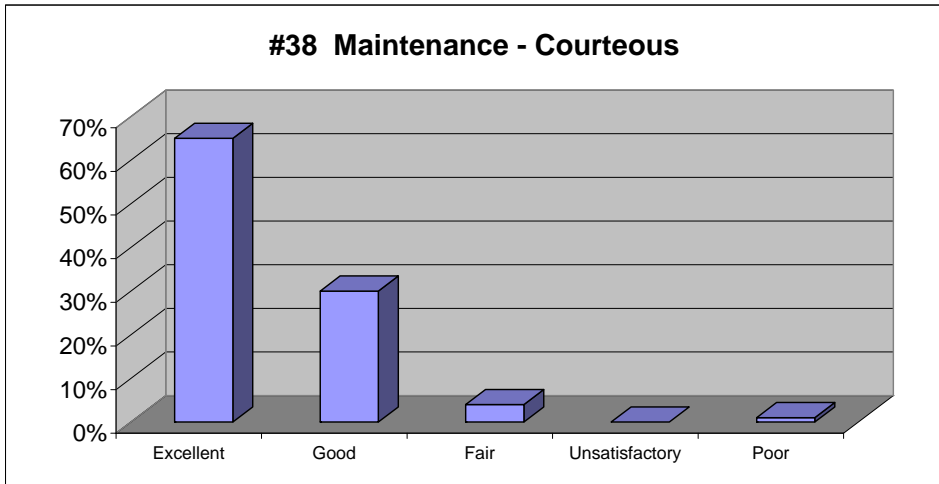
Excellent	45%	132	2006	#39	61%	237
Good	38%	108			17%	66
Fair	9%	26			13%	51
Unsatisfactory	5%	13			4%	16
Poor	<u>3%</u>	<u>9</u>			<u>5%</u>	<u>19</u>
	100%	288			100%	389



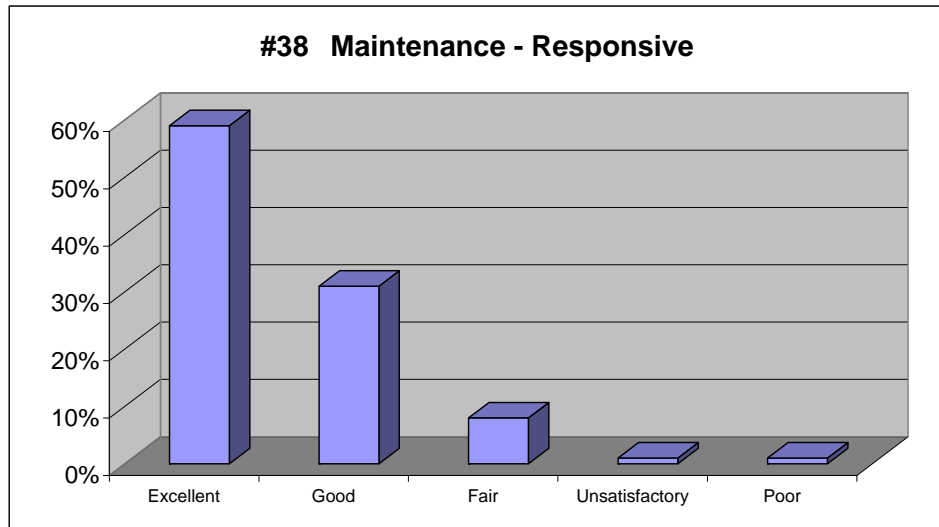
Excellent	51%	140	2006	#39	65%	249
Good	40%	110			17%	68
Fair	6%	18			10%	40
Unsatisfactory	2%	6			4%	17
Poor	1%	3			4%	15
	100%	277			100%	389



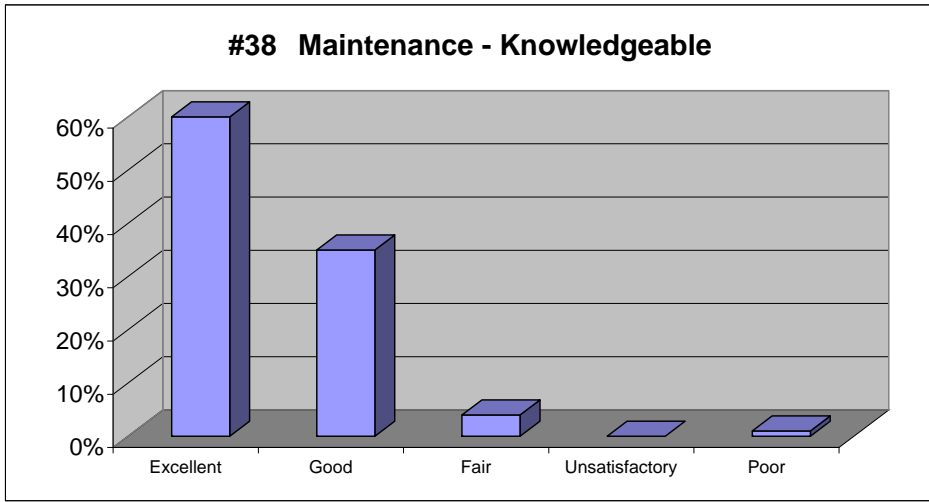
Excellent	51%	146	2006	#39	64%	246
Good	39%	109			17%	67
Fair	5%	14			11%	41
Unsatisfactory	3%	9			4%	16
Poor	2%	5			4%	16
	100%	283			100%	386



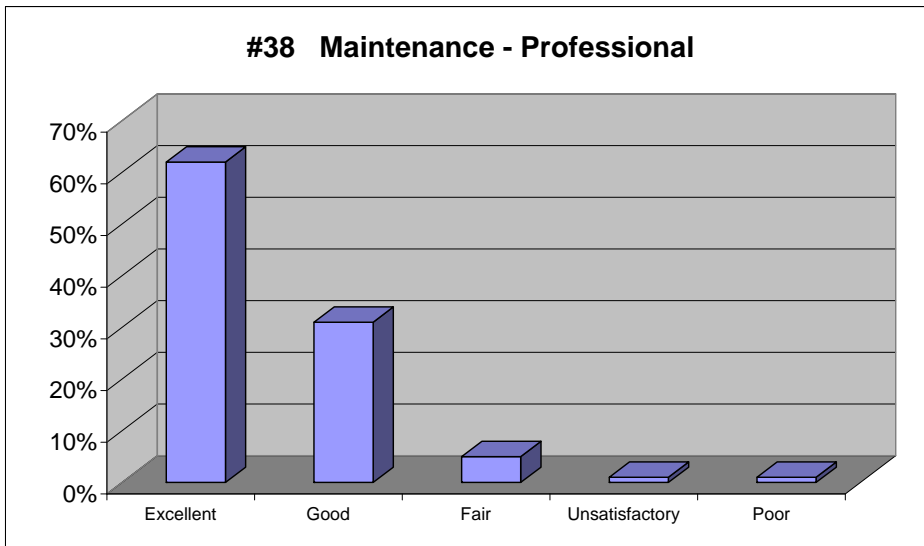
Excellent	65%	304	2006	#39	74%	412
Good	30%	145			15%	84
Fair	4%	17			5%	29
Unsatisfactory	0%	1			2%	12
Poor	1%	3			4%	25
	100%	470			100%	562



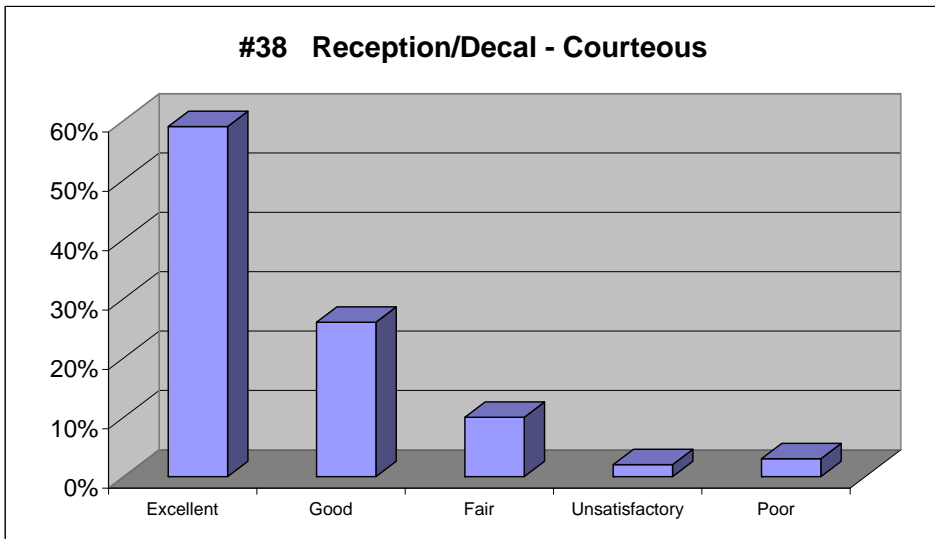
Excellent	59%	260	2006	#39	66%	355
Good	31%	137			18%	95
Fair	8%	36			7%	38
Unsatisfactory	1%	4			4%	19
Poor	1%	5			5%	28
	100%	442			100%	535



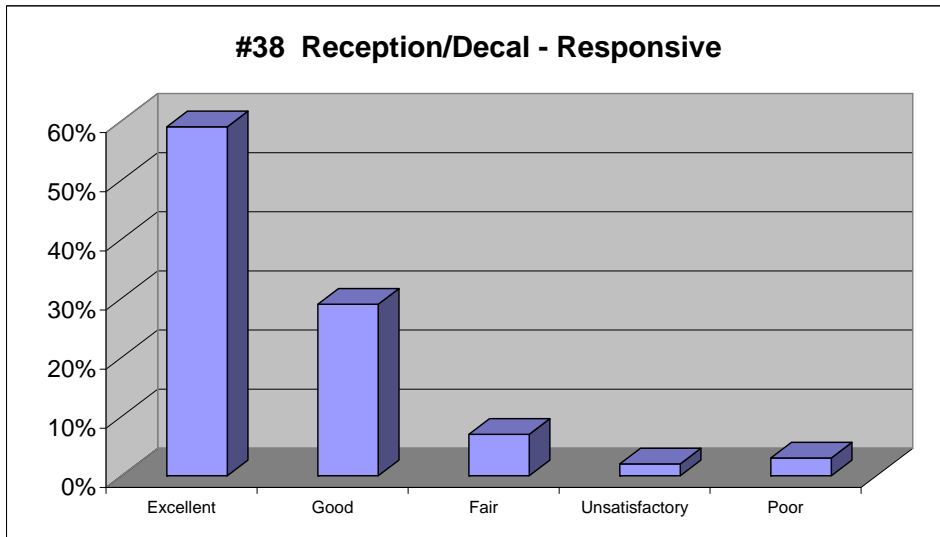
Excellent	60%	243	2006	#39	70%	371
Good	35%	144			16%	88
Fair	4%	18			7%	35
Unsatisfactory	0%	2			2%	10
Poor	1%	3			5%	24
	100%	410			100%	528



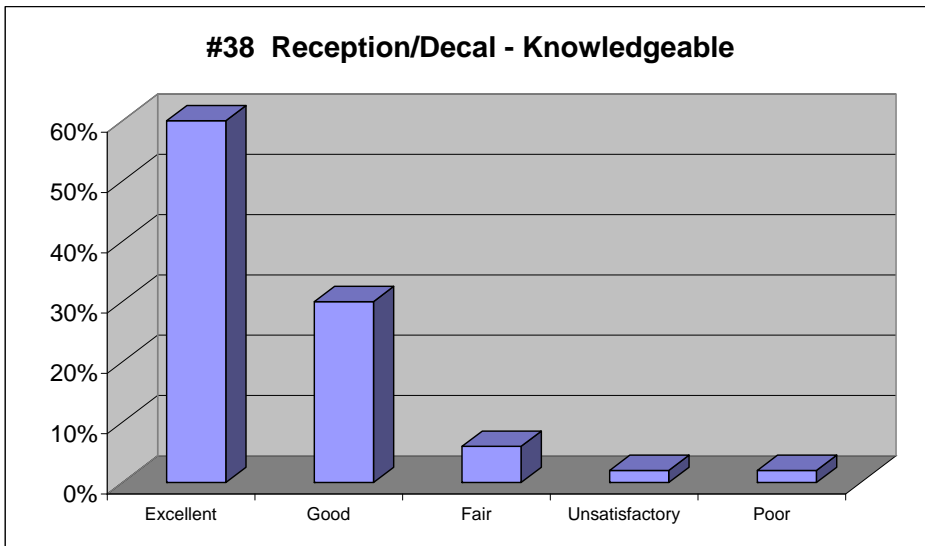
Excellent	62%	266	2006	#39	70%	376
Good	31%	134			18%	95
Fair	5%	23			5%	29
Unsatisfactory	1%	5			2%	11
Poor	1%	3			5%	27
	100%	431			100%	538



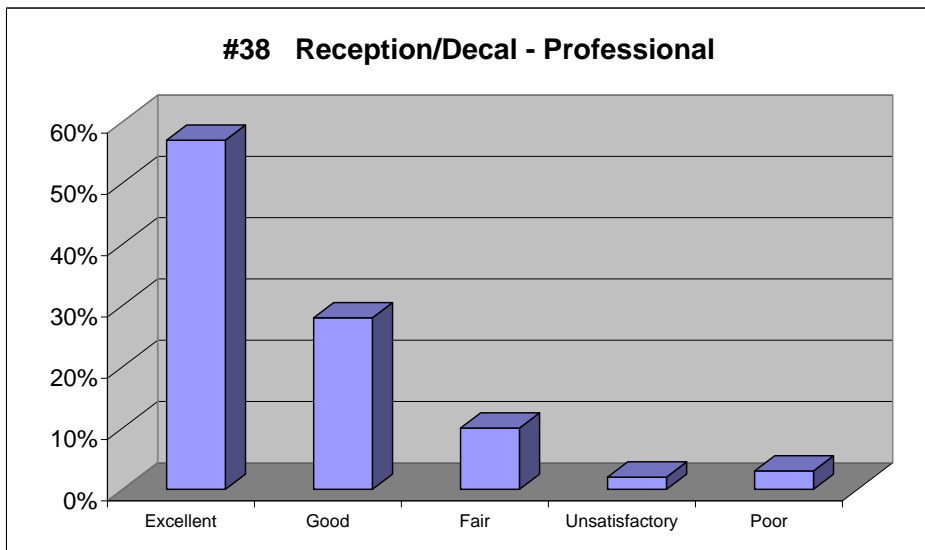
Excellent	59%	405	2006	#39	69%	517
Good	26%	179			13%	96
Fair	10%	71			6%	45
Unsatisfactory	2%	16			5%	36
Poor	3%	24			7%	53
	100%	695			100%	747



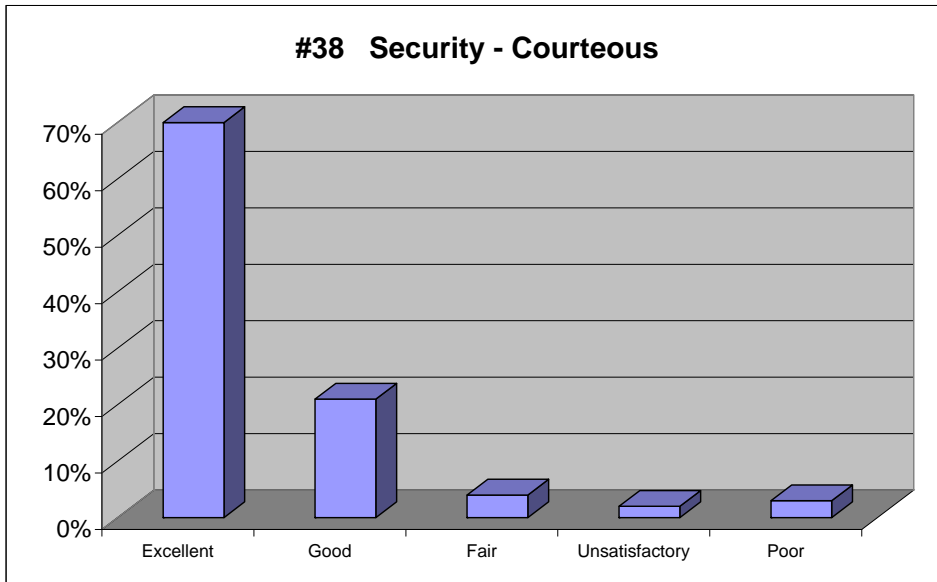
Excellent	59%	377	2006	#39	69%	484
Good	29%	190			17%	117
Fair	7%	48			6%	42
Unsatisfactory	2%	14			3%	22
Poor	3%	17			5%	38
	100%	646			100%	703



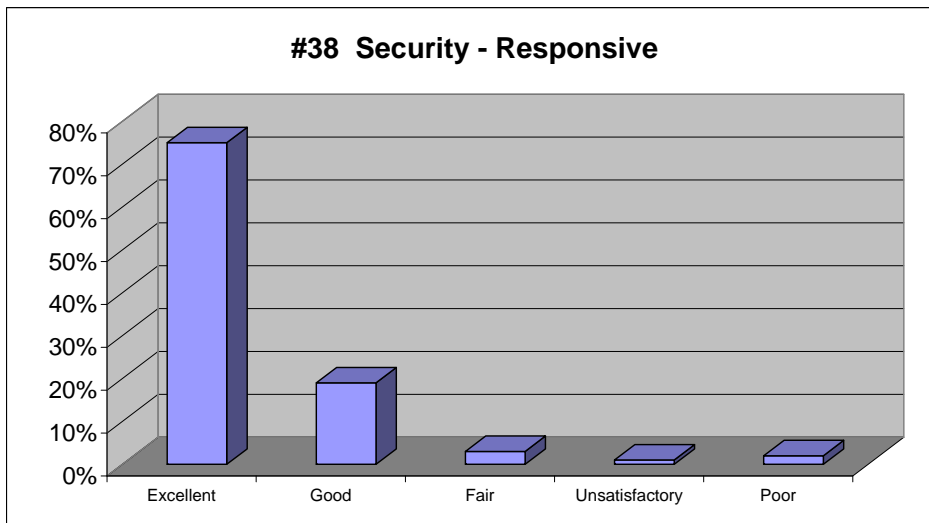
Excellent	60%	380	2006	#39	69%	476
Good	30%	187			16%	113
Fair	6%	37			8%	53
Unsatisfactory	2%	10			3%	23
Poor	<u>2%</u>	<u>12</u>			<u>4%</u>	<u>31</u>
	100%	626			100%	696



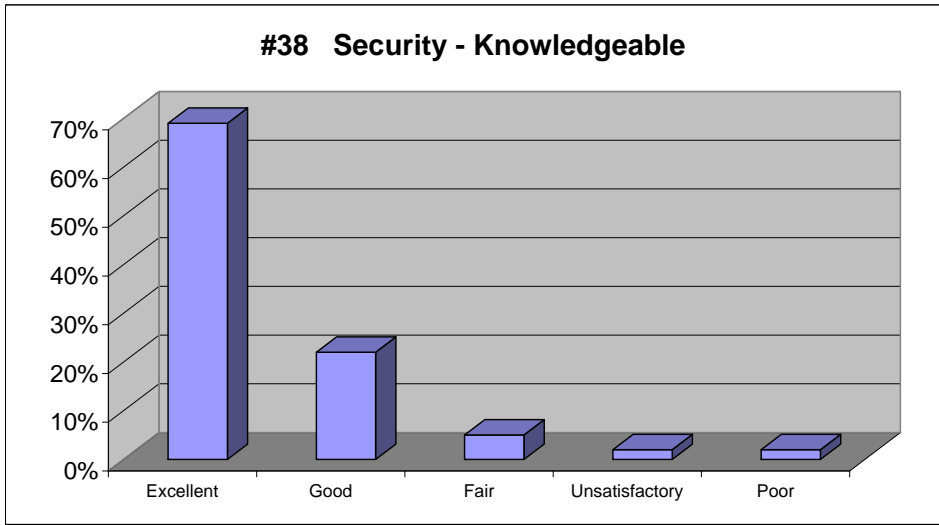
Excellent	57%	363	2006	#39	66%	471
Good	28%	182			16%	115
Fair	10%	66			7%	50
Unsatisfactory	2%	15			5%	33
Poor	<u>3%</u>	<u>20</u>			<u>6%</u>	<u>41</u>
	100%	646			100%	710



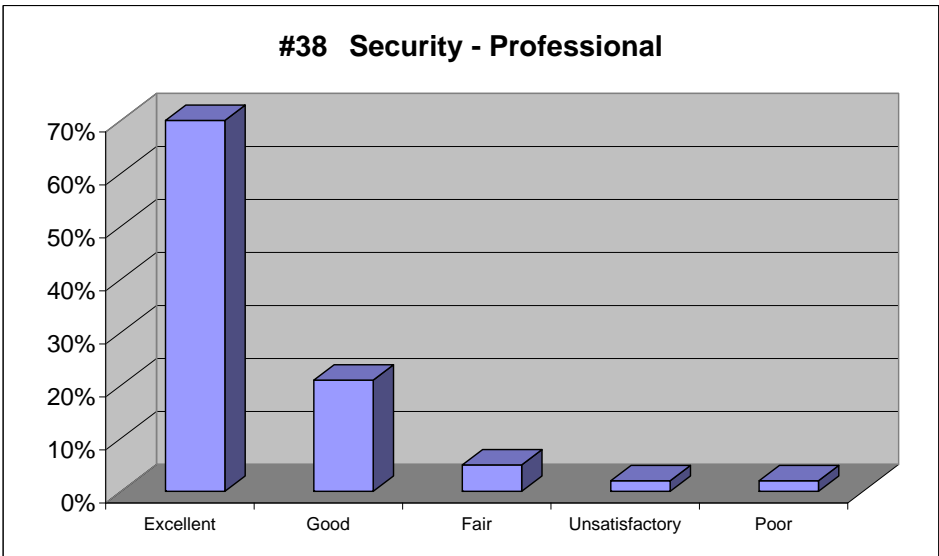
Excellent	70%	523	2006	#39	70%	588
Good	21%	155			14%	116
Fair	4%	31			6%	46
Unsatisfactory	2%	14			4%	32
Poor	<u>3%</u>	<u>22</u>			<u>6%</u>	<u>47</u>
	100%	745			100%	829



Excellent	75%	510	2006	#39	71%	550
Good	19%	134			15%	117
Fair	3%	20			6%	46
Unsatisfactory	1%	8			3%	21
Poor	<u>2%</u>	<u>17</u>			<u>5%</u>	<u>42</u>
	100%	689			100%	776



Excellent	69%	459	2006	#39	69%	514
Good	22%	145			17%	125
Fair	5%	32			6%	47
Unsatisfactory	2%	13			3%	24
Poor	2%	13			5%	40
Total	100%	662			100%	750



Excellent	70%	490	2006	#39	69%	553
Good	21%	145			15%	116
Fair	5%	36			6%	49
Unsatisfactory	2%	17			3%	25
Poor	2%	14			7%	53
Total	100%	702			100%	796